

MOUNTAIN COMMUNICATIONS, LLC  
RESELLER INTEREXCHANGE TOLL CARRIER  
Regulations and Schedule of Charges

Route 3, Box 69-G  
Bruceton Mills, WV 26525

The Company's tariff is in concurrence with all applicable state and federal laws, including, but not limited to 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1934, as amended, and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded. Copies of this tariff are available for inspection at 4315 Bluebonnet Blvd., Suite A, Baton Rouge, LA 70809.

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**ISSUED BY:** Larry Sisler, Managing Member  
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Route 3, Box 69-G  
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**LIST OF MODIFICATIONS**

This Tariff Supplement No. includes the following revisions/additions:

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**CHECK SHEET**

The Title Page and all Pages of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and Revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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**APPLICATION OF TARIFF**

This tariff contains the description, regulations, and rates applicable to the furnishing of resold intrastate interexchange telecommunications service provided by **MOUNTAIN COMMUNICATIONS, LLC** to business and residential customers within the Commonwealth of Pennsylvania.

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**CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS  
AND BILLING AGENT**

1. Concurring Carriers - Applicant does not use any concurring carriers.
2. Connecting Carrier - Applicant's connecting carriers will be Verizon Pennsylvania.
3. Other Participating Carriers - Applicant has no other participating carriers.
4. Billing Agent - None.

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**EXPLANATION OF SYMBOLS  
AND ABBREVIATIONS**

A. Symbols:

The following are the only symbols used for the purposes indicated below:

- D - To signify decreased rate
- I - To signify increased rate
- C - To signify all other changes

B. Abbreviations:

LATA - Local Access Transport Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

NSF - Non-Sufficient Funds

PBX - Private Branch Exchange

V&H - Vertical and Horizontal

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**TARIFF FORMAT**

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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**SECTION 1 - DEFINITIONS**

1.1 Definitions:

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Carrier - Mountain Communications, LLC unless specifically stated otherwise.

Company - Mountain Communications, LLC also referred to as "Carrier."

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

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**SECTION 1 - DEFINITIONS**

1.1 Definitions: (continued)

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Message - A completed telephone call by a customer or user.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Rates - Amounts billed to customers for regulated services.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Description of Service**

- 2.1.1. The Company provides long distance interexchange telephone service to customers for their direct transmission of voice, data and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

Services are provided on a monthly basis, unless otherwise stated in this tariff and are available twenty-four (24) hours per day, seven (7) days per week. The minimum service period is one month (30 days).

- 2.1.2. Custom or Enhanced Service Offering: At this time, the Company does not offer any enhanced services, but reserves the right to provide these services at a later date.

**2.2 Service Availability**

- 2.2.1 The Company offers service to customers consistent with the provisions of this tariff. Customer interested in the Company's services shall file a service application with the Company which fully identifies the customer and the services requested.
- 2.2.2 Service is offered subject to the Company's ability to technically provide the service requested and subject to the availability of the necessary facilities and/or equipment.

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**SECTION 2 - RULES AND REGULATIONS** (continued)**2.2** Service Availability (continued)

2.2.3 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.4 Title to any equipment provided by the Company under these regulations remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

**2.3** Nonrecurring Charges

2.3.1 Customers will receive a monthly invoice setting forth the amount of usage and amount owed for such usage. Usage charges are determined by the length of calls and the time of day such calls, unless service is specifically provided on a flat rate basis. Customer is responsible for payment of invoices within 20 days after the bill is mailed by the Company to the customer.

2.3.2 Customers are responsible for any interconnection charges associated with interconnecting the company's premises to the local exchange carrier.

2.3.3 Customers will be billed and are responsible for payment of all applicable federal, state and local taxes assessed in conjunction with services used.

2.3.4 The Company reserves the right to examine the credit record of service applicants and to require a service deposit when determined necessary to assure future payment. Security Deposits required will not exceed more than two (2) months estimated usage as computed by the Company and will in all respects be consistent with Commission regulations at 52 Pa. Code Sections 64.31-64.41.

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**SECTION 2 - RULES AND REGULATIONS** (continued)

2.4 **Billing Disputes**

2.4.1 Billing disputes shall be processed by the Company or its billing agent(s) in accordance with 52 Pa. Code 64.131-64.171.

2.4.2 Customers unsatisfied with the Company's handling of a dispute may contact the Commission's Bureau of Consumer Services, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, Harrisburg, PA 17120; Phone 1-800-692-7380; Fax (717) 787-6641.

2.5 **Use of Service**

Service may not be used for any unlawful purposes. Service is provided on a monthly (30 day) basis, unless otherwise stated in a service agreement.

2.6 **Limitation of Liability**

2.6.1 Carrier shall not be liable to any person, firm or entity for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or lost profits arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmissions and not caused by the negligence of the Carrier, commencing upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission occurred.

2.6.2 Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

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**SECTION 2 - RULES AND REGULATIONS** (continued)

2.6 **Limitation of Liability** (continued)

2.6.3 Carrier, at its own expense, will indemnify the customer and hold it harmless in respect to any and all loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by any negligence or willful misconduct of Carrier or its agents or representatives arising out of performance by Carrier of any testing or other activities on the customer's premises pursuant to this tariff. Carrier's obligations under the immediately preceding sentence shall be subject to the customer's full performance of this tariff and subject further to the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for the protection against hazard or injury and to not interfere with the services provided by Carrier.

2.6.4 Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of copyright or patent infringement, unauthorized use of any trademark, trade name or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and
- B. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.

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**SECTION 2 - RULES AND REGULATIONS** (continued)**2.7** Interruption and Restoration of Service**2.7.1.** Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

**2.7.2.** Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

**SECTION 2 - RULES AND REGULATIONS** (continued)

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**2.7** Interruption and Restoration of Service (continued)**2.7.2.** Restoration of Service (continued)

B. The TSP program has two components, restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

**2.7.3.** TSP Request Process**2.7.3.A** Restoration

1. To request a TSP restoration priority assignment, a prospective TSP user must:
  - (a) National Security Leadership
  - (b) National Security Posture and U.S. Population Attack Warning
  - (c) Public Health, Safety, and Maintenance of Law and Order
  - (d) Public Welfare and Maintenance of National Economic Posture
2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.

**SECTION 2 - RULES AND REGULATIONS** (continued)

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**2.7 Interruption and Restoration of Service (continued)****2.7.3.A Restoration (continued)**

6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

**2.7.3.B Provisioning**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

1. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
2. Verify that the Company cannot meet the service due date without a TSP assignment.
3. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

**2.7.4 Responsibilities of the End-User**

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.

**SECTION 2 - RULES AND REGULATIONS (continued)****2.7 Interruption and Restoration of Service (continued)**

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2.7.4 Responsibilities of the End-User

- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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**SECTION 2 - RULES AND REGULATIONS** (continued)

2.8 Customer Responsibility

2.8.1 All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by the Company and complying with all regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
  - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
  - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).
- C. The customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
  - 1. The negligence or willful act of the customer or user.
  - 2. Improper use of service.
  - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

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**SECTION 2 - RULES AND REGULATIONS** (continued)2.8 Customer Responsibility (continued):2.8.2 Maintenance, Testing, and Adjustment

Upon reasonable notice, any equipment provided by the Company shall be made available for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.8.3 Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by the Company.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
  - 1. Interruptions of service resulting from Carrier performing routine maintenance;
  - 2. Interruptions of service for implementation of a customer order for a change in the service;
  - 3. Interruption caused by the negligence of the customer or his authorized user;
  - 4. Interruptions of service because of the failure of service or equipment due to customer or authorized user provided facilities.

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**SECTION 2 - RULES AND REGULATIONS** (continued)2.8 Customer Responsibility (continued)2.8.4 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company.

2.8.5 Payment and Charges for Services

Service is provided on a monthly basis as follows:

- A. Payment is due within 20 days after the bill is mailed by the Company to the customer. The bill is considered rendered when deposited in the U.S. mail with postage prepaid.
- B. Service may be disconnected in accordance with 52 Pa. Code 64.71-64.123 for nonpayment of an invoice by its due date. See Section 2.9.3 below.
- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.
- D. The customer is responsible for payment of all charges for service furnished to the customer under this tariff. Charges are based on actual usage during a month and will be billed monthly in arrears.

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**SECTION 2 - RULES AND REGULATIONS** (continued)

2.8 Customer Responsibility (continued):

2.8.5 Payment and Charges for Services (continued):

- E. All state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.
- F. Customers will be charged a late payment penalty in the amount of 1.25% of unpaid principal amount or the highest rate allowed by state law.
- G. Customers will be charged a \$35.00 fee on all checks returned to the Company by the issuing institution.

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**SECTION 2 - RULES AND REGULATIONS** (continued)

2.9 Carrier Responsibility

2.9.1 Calculation of Credit Allowance

Pursuant to the limitations set forth herein, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for interruptions of two hours or major fraction thereof that an interruption continues beyond two hours.
- C. When a minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that an interruption continued beyond two hours.

2.9.2 Cessation of Service

Service shall cease at the end of the customer's service period, or when the customer transfers service to another long distance carrier, whichever occurs first. No credit shall be given for prepaid services discontinued prior to the end of the service term for which payment was made.

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**SECTION 2 - RULES AND REGULATIONS** (continued)2.9 Customer Responsibility (continued):2.9.3 Disconnection of Service by Carrier

Carrier may suspend service after seven (7) days written notice for any of the reasons listed below. Service may be terminated when 10 days have passed since the suspension and the original grounds for suspension have not been remedied.

- A. Non-payment of any sum due to Carrier for service for more than twenty (20) days from the date of mailing the invoice from the carrier to the customer except for disputes covered in Section 2.8.5.C;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. Reserved for future use.
- F. Service may be discontinued without notice in the event customer uses equipment in such a manner as to adversely affect Carrier's equipment or service to others.

2.9.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days in the billing period before service was discontinued. That number is divided by thirty days and the resultant fraction is multiplied by the monthly charge to arrive at the fractional monthly charge.

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**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Timing of Calls**

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party hangs up. In the event the called station "hangs up" but the calling station does not, chargeable time may end when the connection is released by automatic timing equipment within the telecommunications network.

There are no charges incurred if a call is not completed.

**3.2 Start of Billing**

For billing purposes, the start of service is the first day on which service is provided to the customer. The end of service date is the last day or any portion thereof that service is provided by the Company after notice of cancellation by Customer.

**3.3 Interconnection**

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with any such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment or communications systems with the Carrier's. The customer shall secure all necessary licenses, permits and/or right-of-ways.

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**SECTION 3 - DESCRIPTION OF SERVICE (continued)****3.4 Terminal Equipment**

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer, except as otherwise agreed in advance and in writing. The customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria of the telecommunications industry.

**3.5 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the telecommunications industry.

$$\text{Formula: } \frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

**3.6 Minimum Call Completion Rate**

The customer can expect a call completion rate of 99% of calls attempted for all Feature Group D (1+) services.

**3.7 Special Services**

For the purpose of this tariff, a Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and filed in this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICE (continued)****3.8 Service Offerings**

The Company will provide the following services:

**3.8.1 Message Toll Service (MTS)**

Dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

**3.8.2 Inbound Service (8XX)**

Inbound Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective service customer's request for up to ten (10) telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The inbound services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received a number does not subscribe to Inbound Service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

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**SECTION 3 - DESCRIPTION OF SERVICE (continued)**3.8 Service Offerings (continued):3.8.3 Travel Card Service

Allows subscribers to gain access to the network via a toll free telephone number and personal identification number (PIN) issued by the Company.

3.8.4 Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

3.8.5 Operator Assistance for Handicapped Persons

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

3.8.6 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

3.8.7 Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges or surcharges.

3.8.8 Reconnection Charge

If the Company allows a customer to be reconnected, a reconnection fee of \$20.00 per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

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**SECTION 3 - DESCRIPTION OF SERVICE (continued)****ISSUED:** January 13, 2010**EFFECTIVE:** January 14, 2010**ISSUED BY:** Larry Sisler, Managing Member  
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3.8 Service Offerings (continued)

3.8.9 Early Termination for Business Customers

Business customers will be responsible for 100% of all loop charges for the entirety of the contract period. Customer will also be responsible for 100% of any Commitment amount or Minimum Usage.

**SECTION 4 - RATES AND CHARGES**

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4.1 Outbound 1+ Service

\$0.07 per minute.  
Billed in whole minute increments.

4.2 Inbound 8XX Service

\$0.07 per minute.  
Billed in whole minute increments.

4.3 Travel Card Service

\$0.25 per minute.  
Billed in whole minute increments.  
Per call surcharge: None.

4.4 Directory Assistance

\$1.25 per call. Residential customers are granted two free directory assistance calls per monthly billing cycle.

4.5 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff. Interest will not be compounded; i.e. will not be charged on previous late payment penalties.

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**SECTION 4 - RATES AND CHARGES** (continued)

4.6 Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$25.00 per check.

4.7 Special Promotions

Carrier may from time to time offer special promotions to customers upon prior Commission approval of such promotion.

4.8 Pay Telephone (Payphone) Surcharge

A \$0.55 surcharge will be assessed for each call made from a pay telephone to an 8XX number or using a travel card and dialing the carrier prefix in the form 101XXXX.

4.9 Reconnection Charge

\$20.00 per account per occurrence.

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Mountain Communications, LLC  
COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS CARRIER  
Regulations and Schedule of Charges

In

The territory served by Verizon Pennsylvania Inc.

And

Verizon North Inc.

The Company's tariff is in concurrence with all applicable state and federal laws, including, but not limited to 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1934, as amended, and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded. Copies of this tariff are available for inspection at 4315 Bluebonnet Blvd., Suite A, Baton Rouge, LA 70809.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C Nos 180A, 182, 182A, 185A, 185B and 185C: Verizon North Inc. Telephone Pa. P.U.C. Nos. 1,3,5 and 6.

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 COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF
 

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CHECK SHEET

All Pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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**LIST OF MODIFICATIONS**

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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**SYMBOLS**

The following symbols are the only symbols used for the purposes indicated below:

- (I) - To signify increase in rates.
- (D) - To signify decrease in rates.
- (C) - To signify any other changes.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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**TARIFF FORMAT**

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding.
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate switched access service within the Commonwealth of Pennsylvania by Mountain Communications, LLC (hereinafter "the Company"). The provision of service by the Company as set forth in this tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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1. DEFINITIONS

Certain terms used generally throughout this tariff for the Switched Access Services of this Company are defined below.

8XX Data Base Access Service: The term "8XX Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8XX is used interchangeably with 800 Data Base Service throughout this Tariff to describe this service.

Access Code: A uniform five or seven digit code assigned by the Company to an individual customer. The five digit code has the form 10XXX, and the seven digit code has the form 950-XXXX or 101XXXX.

Access Service: Switched or Special Access to the network of an Interexchange Carrier for the purpose of originating or terminating communications.

Access Service Request (ASR): The industry service order format used by Access Service customers and access providers as agreed to by the Ordering and Billing Forum. Also referred to as Access Service Order.

Access Tandem: An Exchange Carrier's switching system that provides a concentration and distribution function for originating or terminating traffic between local switching centers and Customers' premises.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

Carrier or Common Carrier: See Interexchange Carrier or Exchange Carrier.

Channel(s): An electrical or, in the case of fiber optic-based transmission systems, a photonic communications path between two or more points of termination.

Commission: The Pennsylvania Public Utility Commission.

Common Channel Signaling (CCS): A high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. It is used to carry addressed signaling messages for individual trunk circuits and/or database related services between signaling points in the CCS network.

Company: Mountain Communications, LLC.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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1. DEFINITIONS (contd.)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations. The Customer could be an interexchange carrier, a wireless provider, or any other carrier authorized to operate in the state.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific customer.

End User: Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interexchange Carrier (IXC) or Interexchange Common Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in state or foreign communication for hire by wire or radio, between two or more exchanges.

Joint User: A person, firm or corporation designated by the Customer as a user of access facilities furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

---

1. DEFINITIONS (contd.)

Local Access: The connection between a customer's premises and a point of presence of the Local Exchange Carrier.

Local Switching Center: The switching center where telephone exchange service customer station Channels are terminated for purposes of interconnection to each other and to interoffice trunks.

Meet Point: A point of interconnection that is not an end office or tandem.

Meet Point Billing: The arrangement through which multiple exchange carriers involved in providing access services, divide the ordering, rating, and billing of such services on a proportional basis, so that each exchange company involved in providing a portion of the access service agrees to bill under its respective tariff.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the customer becomes liable at the time the Service Order is executed.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

Premises: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

Presubscription: An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) or Carriers it wishes to access, without an access code, for completing both intraLATA toll calls and/or interLATA calls. The selected IXC(s) are referred to as the End User's Primary Interexchange Carrier (PIC). The End User may select any IXC that orders FGD Switched Access Service at the Local Switching Center that serves the end user.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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1. DEFINITIONS (contd.)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: For Special Access Service and Direct Connect Switched Access Service, the first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by the Customer. For Tandem Connect Customers, the Service Commencement Date will be the first date on which the service or facility was used by the Customer.

Service Order: The written request for Access Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff. The signing of a Service Order or submission of an ASR by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service(s): The Company's telecommunications Switched Access Services offered on the Company's network.

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Special Access Service: Dedicated access between a Customer's Premises and another Point of Presence for the purpose of originating or terminating communications.

Switched Access Service: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company's services offered pursuant to this tariff are furnished for Switched Access Service. The Company may offer these services over its own or resold facilities. The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company network. The Customer shall be responsible for all charges due for such service agreement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

The Company's tariff is in compliance with all applicable State and Federal laws, including, but not limited to, 52 Pa Code, 66 Pa. C.S. and the Communications Act of 1934 as amended by the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained herein that are inconsistent with the foregoing will be deemed inoperative and superseded.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.

2.1.2.3 The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until cancelled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days.

2.1.3.2 Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

2.1.3.3 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.5 below

2.1.3.4 This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for the State's choice of laws provisions.

2.1.3.5 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.4 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure or furnish the services, whether caused by acts of omission, shall be limited to the extension of allowances of interruptions as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sold liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, or acts or omissions or negligence of the Company's employees or agents.

A. Liability for interruptions will be limited to credits as outlined in Section 2.6.

2. The Company shall not be liable for any delay or failure or performance due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, directions, action, or request of the United States Government, or of any government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, Commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections, riots, wars, unavailability of rights-of-way or materials; or strikes; lock-outs, work stoppages, or other labor difficulties.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

3. The Company shall not be liable for any act of omission of any entity furnishing to the Company for the services the Company offers.
4. The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer or due to the failure or malfunction of Customer.
5. The Company is not liable for any claims for loss or damages involving:
  - A. Breach in the privacy or security of communications transmitted by the Company.
  - B. Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act of omission of the Customer.
  - C. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff.
  - D. Any noncompletion of calls due to network busy conditions.
6. The Liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed, or in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

7. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed actual sums paid to the Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

8 Disclaimer

The Company will have no liability whatsoever to Customer, its employees, agents, subcontractors, or assignees, or to any other person for (I) damages arising out of any Underlying Carriers' or Other Providers' Performance Failure, (ii) any act or omission of any third party furnishing equipment, facilities or service to any Subscriber in connection with this Tariff or with the Services, or (iii) any other act or omission of any Other Provider, Subscriber or third party related to the use or provision of Services hereunder.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY, OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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RESERVED FOR FUTURE USE

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.1.6.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.1.6.3 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- 2.1.6.4 Equipment the Company provides or installs at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.1.6.5 The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.1.6.6 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission;
  - (b) the reception of signals by Customer-provided equipment; or
  - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.6 Provision of Equipment and Facilities (contd.)

2.1.6.7 The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.6.8 The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- (a) where facilities are not presently available and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) where facilities are requested in a quantity greater than that which the Company would normally construct;
- (e) where installation is on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) installation involving abnormal costs; or
- (h) in advance of its normal construction schedules.

Special construction charges for Switched Access Service will be determined on an individual case basis.

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2. REGULATIONS (contd.)

2.1 Undertaking of the Company (contd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated in the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;

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2. REGULATIONS (contd.)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c) above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

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2. REGULATIONS (contd.)

2.3 Obligations of the Customer (contd.)

2.3.1 The Customer shall be responsible for: (contd.)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible for obtaining under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

2.3.2 Claims

With respect to any service or facility provided by the Company; Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, excluding reasonable attorneys' fees and court costs, for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.3 Obligations of the Customer (contd.)

2.3.3 Jurisdictional Reporting

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, the Customer must provide the Company with its projected Percent Interstate Usage (PIU) in whole numbers. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

- A. **Originating Access:** Originating access minutes consists only of traffic originating from the company's Local Switching Center(s). The Customer should provide the Company with a projected PIU factor on a quarterly basis.

If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

- B. **Terminating Access:** For Feature Group D Switched Access Services, the Customer should provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Section 2.3.3.D below.

If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

- C. Except where the Company measured access minutes are used as set forth above, the Customer reported projected PIU factor will be used until the Customer reports a different PIU factor, as set forth below.

- D. Effective on the first of January, April, July and October of each year the Customer shall update the PIU factor and report the result to the Company (Quarterly PIU Report). The Customer should forward to the Company, to be received no later than 15 days after the first of each month listed above, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September (calendar quarter), respectfully, and shall serve as the basis of the PIU factor to be used for the next calendar quarter. If the Customer does not provide the Company a Quarterly PIU Report, the Company will assume the PIU factor to be the same as specified in the Quarterly PIU Report most recently provided by the Customer. If a Customer has never provided the Company a Quarterly PIU Report or the Customer is a new customer, the Company will assume the PIU factor to be a default basis of 50 percent interstate and 50 percent intrastate traffic for the next calendar quarter.

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2. REGULATIONS (contd.)

2.3 Obligations of the Customer (contd.)

2.3.3 Jurisdictional Reporting (contd.)

- E. Jurisdictional Reports Verification: For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

2.4 Customer Equipment and Channels

2.4.1 In General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.A The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.7 following is not applicable.

2.4.2.B The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2. REGULATIONS (contd.)

2.4 Customer Equipment and Channels (contd.)

2.4.3 Interconnection of Facilities

2.4.3.C Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.4.3.D Switched Access Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.4 Inspections

2.4.4.A Upon reasonable notification to the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.B If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its joint or Authorized Users.

2.5.1.A Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Switched Access Services. All such taxes shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non-recurring charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.B A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state. This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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2.5.2 Billing and Collection of Charges

2.5.2.A Invoicing:

The Company shall present invoices for all charges to the Customer on a monthly basis. Unless otherwise stated herein, all bills for services provided to or on behalf of the Customer by the company are due upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing period.

Non-Recurring Charges are payable when the service for which they are specified has been performed. Recurring Charges which are not dependant on usage will be billed in advance of the month in which service is provided. The Company bills Non-Recurring Charges and Recurring Charges monthly to the Customer.

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.2 Billing and Collection of Charges (contd.)

2.5.2.B Due Date and Late Payment Fees:

All bills for services are due 20 days from the date of mailing by the Company. If the last day for payment falls on a Saturday, Sunday or bank holiday or another day when the offices of the Company are not open to receive payment, the due date shall be extended to the next business day. Undisputed charges which have not been received in full 5 days after the due date will be considered past due and are subject to the following late payment provisions. The late payment charge will be equal to 1.25% per month on the full unpaid and overdue balance of the past due bill, not to exceed 15% per annum. A late payment charge will not be assessed against an outstanding security deposit.

Interest shall not be assessed on any previously assessed late payment charges.

If a service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

2.5.2.C Billing Dispute:

The Customer shall notify the Company of any disputed items on an invoice. The customer may dispute the bill orally or in writing at any time once the invoice is received. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Pennsylvania Public Utility Commission in accordance with the Commission's regulations. If the customer disputes a bill and the dispute requires documentation, the Customer must document its claim to the Company in writing.

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.2 Billing and Collection of Charges (contd.)

2.5.2.C Billing Dispute: (contd.)

2.5.2.C.1 For written complaints sufficient documentation consists of, but is not

limited to, the following information, where such information is relevant to the dispute and available to the Customer:

- The nature of the dispute (i.e., alleged incorrect rate, alleged incorrect minutes of use, etc.), including the basis for the Customer's belief that the bill is incorrect;
- The type of usage (i.e., originating or terminating);
- The Company end office where the minutes of use originated or terminated (if applicable);
- The number of minutes in dispute;
- The billing account number(s) (BANs) assigned by the Company;
- The dollar amount in dispute;
- The date of the bill(s) in question;
- Circuit number or complete system identification and DS3 system identification if the dispute concerns a Connecting Facility Assignment (CFA) on a DS1. Line number, trunk number and Two Six Code (TSC) should also be provided;
- Purchase Order Number (PON) and dates involved (due date or as-of date) for disputes involving order activity and what the Customer believe is incorrect (e.g. non-recurring charge, mileage, circuit identification) and why they believe it to be incorrect (not received, not ordered, incorrect rate, etc.) For order activity disputes documentation should include traffic reports, billing cycle, and, is the service is shared, both main and shared service BANs. Line number, trunk number and Two Six Code as well as end-office identification should also be provided; and/or,
- Any other information necessary to facilitate dispute resolution.
- If additional information from the Customer would assist in resolving the dispute, the Customer may be requested to provide this information. This data may include, but is not limited to, summarized usage data by time of day. The request for such additional information shall not affect the dispute date established by this section.

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**2. REGULATIONS (contd.)****2.5 Payment Arrangements (contd.)****2.5.2 Billing and Collection of Charges (contd.)****2.5.2.C Billing Dispute: (contd.)**

2.5.2.C.2 The date of resolution shall be the date on which the Company completes its investigation of the dispute, notifies the Customer of the disposition and, if the billing dispute is resolved in favor of the Customer, applies the credit for the amount of the dispute resolved in the Customer's favor to the Customer's bill, including the disputed amount interest credit, as appropriate.

**2.5.2.D Ordering, Rating and Billing of Access Services Where More Than One Exchange Carrier is Involved.**

All Recurring and Non-Recurring Charges for services provided by each Exchange Carrier are billed under each Company's applicable tariffs. Under a Meet Point Billing arrangement, the Company will only bill for charges for traffic carried between the Company Local Switching Center and the End User.

The multiple billing arrangement described in this section is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB) and the Multiple Exchange Carrier Ordering and Design Guidelines (MECOD), except that the Company will not bill for local transport as described in MECAB. The Company will bill the Tandem Connect (as defined in Section 5.3.3.1.1) rate elements as specified in this Tariff.

The Company must notify the Customer of: 1) the meet point option that will be used; 2) the Carrier(s) that will render the bill(s); 3) the Carrier(s) to whom payment should be remitted; and 4) the Carrier(s) that will provide the bill inquiry function. The Company shall provide such notification at the time orders are placed for Access Service. Additionally, the Company shall provide this notice in writing 30 days in advance of any changes in the arrangement.

The Company will handle the rating and billing of Access Services under this tariff where more than one Exchange Carrier is involved in the provision of Access Services, as follows: each company will provide its portion of access service based on the regulations, rates and charges contained in its respective access service tariff, subject to the following rules, as appropriate:

(1) The application of non-distance sensitive rate elements varies according to the rate structure and the location of the facilities involved:

(a) when rates and charges are listed on a per minute basis, the Company's rates and charges will apply to traffic originating from the Customer's Premises and terminating at the End User's premises, and vice versa.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may in its sole discretion require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) for installation costs and special construction, and one month's charges for the service or facility ordered. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring charges for the special construction and Recurring Charges (if any) for a period to be set by agreement between the Company and the Customer. The Advance Payment will be credited in its entirety to the Customer's initial bill. The advance payment is due 10 business days following the date the Company confirms acceptance of the order, or on the application date, whichever is later. If the advance payment is not received by such payment date, the order may be cancelled. When the Customer cancels an access service request, the order will be withdrawn. An Advance Payment may be required in addition to a deposit.

2.5.4 Refusal and Discontinuance of Service

2.5.4.A Upon nonpayment of any amounts owing to the Company, the Company may, by giving prior written notice to the Customer advising that it has 5 days to make settlement on the account or have service disconnected, discontinue or suspend service without incurring any liability.

2.5.4.B Upon violation of any of a material term or condition for furnishing service the Company may, by giving 5 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.4.C Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.4.D Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.4 Refusal and Discontinuance of Service (contd.)

2.5.4.E Upon the Company's discontinuance of service to the Customer under Section 2.5.4.1 or 2.5.4.2 above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

2.5.4.F When Access Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for nonpayment. Where the Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.

2.5.4.G The Company may discontinue the furnishings of any and/or all service(s) to a Customer, without incurring any liability:

2.5.4.G.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.4.G.1.(a-f), if

(a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or

(b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or

(c) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.5.4.1 above; or

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.4 Refusal and Discontinuance of Service (contd.)

2.5.4.G.1 (contd.)

(d) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or

(e) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

(f) The Customer uses, or attempts or use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:

(1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or

(2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(3) Any other fraudulent means or devices.

2.5.4.G.2 Immediately upon written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.4, above; or

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2. REGULATIONS (contd.)

2.5 Payment Arrangements (contd.)

2.5.4 Refusal and Discontinuance of Service (contd.)

2.5.4.G.3 Ten (10) days after sending the Customer written notice of noncompliance with

any provision of this tariff if the noncompliance is not corrected within that ten (10) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

2.5.5 Cancellation of Application for Service

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.

The special charges described above will be calculated and applied on a case-by-case basis.

2.6 Cancellation of Service

If a Customer cancels services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination: all costs, fees, and expenses reasonably incurred in connection with 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus 3) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term.

The terms and conditions specified in Section 3 will apply for cancellation of an Access Service Request.

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2. REGULATIONS (contd.)

2.7 Allowances for Interruptions in Service

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this rate sheet by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer for the part of the service that the interruption affects.

The credit allowance will be calculated by the Company after the Customer notifies the Company of service interruption. The amount of the allowance will depend on the length of the outage and the service impacted. Service outage conditions are defined as complete loss of call origination and/or receipt capability. Credit allowances, if any, will be deducted from the charges payable by the IXC and will be expressly indicated on the next invoice. A service outage begins when the IXC reports the outage to the Company. A service outage ends when the affected circuit and/or associated Company equipment is fully operational in accordance with the technical specifications.

Credit allowances do not apply to outages (i) caused by the IXC; (ii) due to failure of equipment provided by the IXC; (iii) during any period in which the Company is not given access to the service premises; (iv) failures of LEC facilities or equipment which are carrying the failures resulting from the activities or negligence of LEC employees; (v) inability to gain access to the IXC's equipment; and (vi) due to mutually agreed upon maintenance and repair.

Credit allowances received by the Company from the LEC for Off-Net facility outages which affects the IXC's switched services will be passed through to the IXC in the form of a credit on the next invoice.

No credit allowances will be made for:

- (1) Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (2) interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other common carriers connected to the Company's facilities;
- (3) interruptions due to the failure or malfunction of non-Company equipment;
- (4) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (5) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (6) Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (7) interruption of service due to circumstances or causes beyond the control of the Company.

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2. REGULATIONS (contd.)

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or(c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 Delivery of calls to or acceptance of calls from the Company's end user locations over Company-switched local exchange services constitutes an order by the Customer to purchase switched access services as described herein. Similarly, the selection by a Company's end user of the Customer as the presubscribed IXC constitutes an order of switched access by the Customer. In these cases, an invoice will be the first communication from the Company to the Customer. In other instances a Service Order may be used.

2.9.2 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.3 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.

2.9.4 All notices or other communications required to be given pursuant to this tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2. REGULATIONS (contd.)

2.10 Meet Point Billing

Meet Point Billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth below. The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

2.11 Application of Rates

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

2.11.1 Charges Based on Duration of Use

Customer traffic to end offices will be measured (i.e., recorded or assumed) by the Company at end office switches or access tandem switches. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. In the event the Customer message detail is not available because the company lost or damages tapes or experienced recording system outages, the Company will estimate the value of lost Customer access minutes of use based on previously known values. For originating calls over Feature Group D, usage measurement begins when the originating Feature Group D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group D, the measurement of access minutes begins when the terminating Feature Group D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. For terminating calls over FGD Access Service, the measured minutes are chargeable access minutes. Where assumed minutes are used, the assumed minutes are the chargeable access minutes.

The measurement of terminating call usage over Feature Group D ends when the terminating Feature Group D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

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FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minutes for each end office.

2. REGULATIONS (contd.)

2.12 Billing Name and Address

2.12.1 Service Description

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of interstate telecommunications services.

2.12.2 General

- A. Upon acceptance of an order for BNA service, the Company will furnish account detail for each working number submitted. Account detail consists of current data base information including the end user's billing name and billing address.
- B. Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- C. The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.
- D. The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for:
  - 1. Billing its customers for using Customer's telecommunications services.
  - 2. Any purpose associated with the equal access requirement of United States v. AT&T, 552 F. Supp. 131 (D.D.C. 1982).
  - 3. Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

For calling card calls and collect and third party billed calls, Billing Name and Address for ANI service is not available on accounts of nonpublished/unlisted

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end users who, by request to the Company (which request may be submitted at any time), have specified that such information not be released.

E. Manual Request

1. At the customer's option, the Company will provide BNA via manual request procedures.
2. BNA service information will be provided by the Company in standard paper format via facsimile or first class U.S. mail.
3. The data will be provided in a time frame mutually agreed to by the customer and the company. Availability of data may be delayed if errors exist in the request received from the customer.

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2. REGULATIONS (contd.)

2.12 Billing Name and Address (contd.)

2.12.2 General (contd.)

F. Mechanized Request

1. At the customer's option, the Company will provide BNA, subject to procedures established for Customer Account Record Exchange (CARE).
2. The customer will submit its requests through proper CARE procedures, as revised or amended.

- G. Upon receipt of a request from a vendor for BNA, the Company will provide the requested information to the vendor within ten (10) business days of the Company's receipt of the vendor's request. Both the request and the provision of the BNA information will be in a mutually agreed-upon format.

The number of BNA records for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis at the rates set forth in this tariff.

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3. ACCESS SERVICE ORDER

3.1 General: An Access Service Order is used by the Company to provide a customer Access Service.

3.1.1 Information Required

When placing an order for Access Service, the customer shall provide, at a minimum the following information:

- A. For Feature Group D Switched Access Service, the Customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Feature Group and by traffic type. This information is used to determine the number of transmission paths. The Customer shall also specify the Local Transport and Local Switching options. Customers may, at their option, order FGD by specifying the number of trunks and the end office when direct routing to the end office is desired and the Local Transport and Local Switching options desired. When ordering by trunk quantities rather than BHMC quantities to an end office, the customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each end office subtending an access tandem operated by another Exchange Telephone Company to assist the Company in its own efforts to project further facility requirements.

In addition, for Feature Group D with the SS7 option, the customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CCSA) connection ordered.

When a customer orders FGD in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

- B. For 8XX Data Base Access Service, the customer shall order the service in accordance with the preceding provisions set forth for Feature Group D.
- C. For Local Access Service, the customer shall specify the number of trunks or facilities and the end office when direct routing to the end office is desired and the options desired. When ordering trunks or facilities to an end office, the customer must also provide the Company an estimate of the amount of traffic to be generated to and/or from each end office subtending an access tandem operated by another Exchange Telephone Company to assist the Company in the effort to project further facility requirements. In addition, when the customer orders trunks or facilities, the customer is responsible for assuring that sufficient access facilities have been ordered to handle its traffic.

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**3. ACCESS SERVICE ORDER (contd.)****3.1 General (contd.)**

- 3.1.2 Access Service Request Modifications: The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Special Access Service Channels, Switched Access Service lines, trunks, Direct Connect transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date interval.

- 3.1.3 Service Commencement Date Changes: ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date Change Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed.

- 3.1.4 Design Change Charge: The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change.

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3. ACCESS SERVICE ORDER (contd.)

3.1 General (contd.)

- 3.1.5 Expedited Order Charge: When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to its issuance of an ASR, or after the ASR has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this tariff will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified in the customer service agreement.

- 3.1.6 Cancellation of an Access Service Request: A Customer may cancel an ASR for the installation of Switched Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. A Customer may negotiate an extension of a service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be cancelled and the appropriate Cancellation Charge will be applied.

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3. ACCESS SERVICE ORDER (contd.)

3.1 General (contd.)

3.1.6 Cancellation of an Access Service Request: (contd.)

A Customer may cancel an ASR for the installation of Special Access Service without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order cancelled from the Application Date forward.

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges.

3.1.7 Minimum Period of Service: The minimum period for which Access Service is provided and for which charges are applicable is specified in a written agreement signed by the customer.

3.1.8 When Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. For Switched Access Service, the charge for a month or fraction thereof is equivalent to 50,000 billed minutes of use for the applicable service. All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

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**4. SWITCHED ACCESS SERVICE DESCRIPTION****4.1 General**

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's Premises to a customer's premises, and to terminate calls from a Customer's Premises location to an End User's Premises. Switched Access Service is only available when originating or terminating calls from or to an end user which subscribes to the Company's Local Exchange Services.

**4.1.1 Feature Group Access**

Feature Group (FG) Access provides trunk-side access to Local Switching Center switches, for the Customer's use in originating and terminating communications.

When the Customer has no direct facilities to the Company, all traffic is routed to and from the Company's local switching center via the Customer's tandem provider (Tandem Connect Access). Delivery of calls to, or acceptance of calls from, the Company's end user customer locations via Tandem Connect Access over Company-switched local exchange services shall constitute an agreement by the Customer to purchase Tandem Connect Access services. The Company reserves the right to submit an ASR for Tandem Connect Access.

**A. Originating Access**

The access code for FG Access switching is a uniform code of the form 101XXXX. (Other supported call types may include FGA, FGB, and 500/700/900 access.) A single access code will be the assigned number of all FG Access provided to the Customer by the Company. When the access code is used, FG Access switching also provides for dialing the digit 0 for access to the Customer's operator service, 911 for access to emergency service, and/or the end of dialing digit (#) for cut-through access to the Customer's premises. Originating 101XXXX FG Access rates also apply where service is accessed via "1+" where presubscription is available.

**B. Terminating Access**

Originating and Terminating FG Access provides trunk-side access to Local Switching Center switches with an associated 101XXXX access code for the customer's use in originating or terminating communications. Terminating FG Access may only be used to access end users who are subscribing to the Company's Local Exchange Services. Calls in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes, local operator assistance (0- and 0+), Directory Assistance, (411 or 555-1212) service codes 611 and 911 and 101XXXX access codes. The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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4. SWITCHED ACCESS SERVICE DESCRIPTION (contd.)

4.1 General (contd.)

4.1.2 8XX Data Base Access Service

8XX Data Base Access Service provides originating trunk side switched access. When an 8XX+NXX+XXXX call is originated by an End User, the Company will perform the 8XX database query to determine the proper 8XX provider to which the call will be routed.

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5. SWITCHED ACCESS SERVICE RATES

5.1 Explanation of rates

5.1.1 General

This section contains the specific regulations governing the rates and charges that apply for Switched Access Services. There are three types of rates and charges that may apply to Switched Access Service:

Non-Recurring Charges: One-time charges that apply for a specific work activity.

Recurring Charges: Fixed charges apply each month and depend on the number and type of facilities in place.

Usage Charges: Charges that are applied on a per access minute basis. Usage rates are accumulated over a monthly period.

5.1.2 Rate Categories

There are several rate categories which apply to Switched Access Service:

- Blended Carrier Switched Access Originating
- Blended Carrier Switched Access Terminating
- Toll-Free 8XX Data Base Access Service

The Company provides originating and terminating switched access through a single blended rate based on aggregate traffic volumes from the following cost categories:

A. Common Line

The Common Line cost category establishes the charges related to the use of Company-provided end user common lines by customers and end users for interstate access.

B. Switched Transport (Tandem Switched)

The Switched Transport or Tandem Switched cost category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications.

C. End Office Switching

The End Office Switching cost category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings, the Signaling Transfer point (STP) costs, and the SS7 signaling function between the end office and the STP.

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5. SWITCHED ACCESS SERVICE RATES (contd.)

5.1 Explanation of rates (contd.)

5.1.3 Billing of Access Minutes

When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point-of-Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls of FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls of FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

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5. SWITCHED ACCESS SERVICE RATES (contd.)5.2 Rates5.2.1 Carrier Common Line (CCL) AccessPer Minute

Originating	\$0.006400
Terminating	\$0.006400

5.2.2 Local TransportPer Minute

Tandem Switched Facility per mile	\$0.000045
Tandem Switched Termination	\$0.000195
Access Tandem Switching	\$0.000983

5.2.3 Local SwitchingPer Minute

(a) Originating Access Minutes	\$0.006212
Terminating Access Minutes	\$0.006212
(b) Shared End Office Trunk Port	\$0.0015980 per min of use

5.2.4 8XX Data Base Access

The 8XX Data Base Access Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) 8XX data base.

\$0.003089 per query.

5.2.5 Switched Access Optional Features

All Optional Features are offered on an Individual Case Basis (ICB).

5.3 Miscellaneous Charges5.3.1 Returned Check Charge

Greater of \$25.00 or largest amount allowable by law per occurrence.

5.3.2 Service Date or Design Change Charges

\$25.00 per occurrence.

5.3.3 Directory Assistance CABS Billing Rate

\$0.25 per 100 minutes of intrastate directory assistance.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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6. LOCAL AND OEAS TRAFFIC EXCHANGE AND TERMINATION

6.1 General

This section establishes the methodology for the exchange and termination of local and optional extended area service (OEAS) traffic for carriers that do not have an interconnection agreement with the Company.

6.2 Ordering Conditions

The Customer may order switched access through a Constructive Order, as defined herein, or through an ASR. The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

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7. SPECIAL ARRANGEMENTS

7.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a customer or prospective Customer to develop a competitive bid for a service, or to establish rates for services for which the Company has not yet established generically tariffed rates. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

7.2 Contracts

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

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COMPETITIVE LOCAL EXCHANGE SWITCHED ACCESS TARIFF

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8. BILLING NAME AND ADDRESS

Billing Name and Address (BNA) provides the billing name and address of an end user who has an Automatic Number Identification recorded by the customer (interexchange carriers, operator service providers, enhanced service providers and any other provider of interstate telecommunications services) for telecommunications services rendered by the customer to its end user. The receipt of this information will allow the customer to provide its own billing to end users who may not have established a formal relationship with the customer.

BNA is provided for the sole purpose of permitting the Customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone. The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

8.1 Undertaking of the Company

- A. All requests for information will be by facsimile.
- B. The Company will specify the format in which requests are to be submitted.
- C. The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Company's records. BNA information will not be provided for those end users who have requested that their BNA not be disclosed for collect and bill to third party calls.
- D. The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message originated.

8.2 Obligations of the Customer

- A. With each order for BNA Service, the customer shall identify the authorized individual, the address, and or the facsimile to receive the BNA information.
- B. The customer shall institute adequate internal procedure to insure that BNA information, including that related to "confidential" non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information.
- C. The customer shall not publicize or represent to others that the Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records files and data bases or other systems it assembles through the use of BNA Service.

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8. BILLING NAME AND ADDRESS (contd.)

8.3 Usage Rates

Billing Name and Address (BNA) Customers will be assessed a per record rate for each BNA record requested. This rate is billed to the customer on a monthly basis. The BNA per record rate applies regardless of whether the requested telephone number is available in the Telephone Company's information database.

Per Request

\$0.50

The above charge applies to each individual name or address requested during an inquiry.

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Mountain Communications, LLC.

Telephone - Pa. P.U.C. No. 2  
Title Sheet  
Original Title Sheet

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Mountain Communications, LLC  
COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges

In

The territory served by Verizon Pennsylvania Inc.

And

Verizon North Inc.

The Company's tariff is in concurrence with all applicable state and federal laws, including, but not limited to 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1934, as amended, and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded. Copies of this tariff are available for inspection at 4315 Bluebonnet Blvd., Suite A, Baton Rouge, LA 70809. This tariff is on file with the Pennsylvania Public Utility Commission.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6.

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Mountain Communications, LLC

Telephone - Pa. P.U.C. No. 2  
Check Sheet  
Original Sheet No. 1

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COMPETITIVE LOCAL EXCHANGE CARRIER

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CHECK SHEET

All Sheets of this tariff are effective as of the date shown on the bottom of each sheet. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**LIST OF MODIFICATIONS**

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**TARIFF FORMAT**

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Pennsylvania Public Utility Commission. For example, the 4<sup>th</sup> revised Page 14 cancels the 3<sup>rd</sup> revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Pennsylvania Public Utility Commission is not always the Tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level;
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- D. Check Sheets - When a Tariff filing is made with the Pennsylvania Public Utility Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remain the same, just revised revision levels on some pages). The Tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Pennsylvania Public Utility Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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COMPETITIVE LOCAL EXCHANGE CARRIER

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1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Transfer: Provides the capability to transfer a call to another telephone number.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and the new call will be received.

Caller ID Blocking: This feature is available in two methods, per line or per call. The per line blocking feature automatically blocks the telephone number for originating calls. The User can selectively unblock calls on a per call basis by dialing a two-digit code before dialing. Per call blocking allows the User to selectively block Caller ID information from being transmitted by dialing a two-digit code before dialing.

Commission: The Pennsylvania Public Utility Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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1. DEFINITIONS (Cont'd)

Company: Mountain Communications, LLC, which is the issuer of this tariff.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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1. DEFINITIONS (Cont'd)

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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1. DEFINITIONS (Cont'd)

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for interlata calls. This IXC is referred to as the end user's predesignated IXC.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement date.

Services: The Company's telecommunications services offered in this tariff.

Station: Telephone equipment from or to which calls are placed.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way transmission between points within the State of Pennsylvania under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (a) The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- (b) The furnishing of service under this tariff is subject to the availability, on a continuing basis, of all the necessary facilities and is limited to the capacity of the Company's facilities or the facilities which the Company may obtain from other carriers to furnish service as required at the sole discretion of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- (a) Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Business Customer, in writing, on not less than 30 days notice, or by the Residential Customer, in writing or orally, on not less than 5 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- (b) Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- (c) Company Service Agreements shall be effective upon complete execution by the parties. The term shall be set forth on the Service Order and shall commence on the service activation date. At the expiration of the term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates. In the event of early termination of this Agreement by Customer, or termination by Company for material breach, Customer shall pay Company all non-recurring charges reasonably expended to establish service to the Customer; any disconnect, early cancellation, or termination charges incurred and paid to third parties on behalf of customer; plus all recurring charges for the balance of the then current term.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont' d)

2.1 Undertaking of the Company (Cont' d)

2.1.3 Terms and Conditions (Cont' d)

- (d) This tariff shall be interpreted and governed by the laws of the State of Pennsylvania without regard of the State's choice of laws provision.
- (e) Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- (f) The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- (g) The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section (h) below.
- (h) The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the Customer, normal wear and tear only excepted. The Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure or furnish the services, whether caused by acts of omission, shall be limited to the extension of allowances of interruptions as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sold liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, or acts or omissions or negligence of the Company's employees or agents.

A. Liability for interruptions will be limited to credits as outlined in Section 2.6.

2. The Company shall not be liable for any delay or failure or performance due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, directions, action, or request of the United States Government, or of any government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, Commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections, riots, wars, unavailability of rights-of-way or materials; or strikes; lock-outs, work stoppages, or other labor difficulties.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

3. The Company shall not be liable for any act of omission of any entity furnishing to the Company for the services the Company offers.
4. The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer or due to the failure or malfunction of Customer.
5. The Company is not liable for any claims for loss or damages involving:
  - A. Breach in the privacy or security of communications transmitted by the Company.
  - B. Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act of omission of the Customer.
  - C. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff.
  - D. Any noncompletion of calls due to network busy conditions.
6. The Liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed, or in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

7. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed actual sums paid to the Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

8 Disclaimer

The Company will have no liability whatsoever to Customer, its employees, agents, subcontractors, or assignees, or to any other person for (i) damages arising out of any Underlying Carriers' or Other Providers' Performance Failure, (ii) any act or omission of any third party furnishing equipment, facilities or service to any Subscriber in connection with this Tariff or with the Services, or (iii) any other act or omission of any Other Provider, Subscriber or third party related to the use or provision of Services hereunder.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY, OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Telephone - Pa. P.U.C. No. 2  
Section 2 - Regulations  
Original Sheet No. 7

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Telephone - Pa. P.U.C. No. 2  
Section 2 - Regulations  
Original Sheet No. 8

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- (a) Where construction is required, the Company shall use reasonable efforts to make available services to the Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer. Where construction is not required, the Company will provide facilities in accordance with Chapter 64 of 52 Pa. Code.
- (b) The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

- (c) Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- (d) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
  - (1) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- (e) The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer, excluding the equipment of the underlying carrier.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

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2. REGULATIONS (Cont'd)

2.2 Prohibited Uses

2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require the Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. Customer will not be responsible for any damages not caused by Customer. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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2. REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of equipment used to provide local exchange service to the Customer from the building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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2. REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for,:

- (a) Reserved for future use.
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

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2. REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company or its underlying carrier.

2.4.2 Station Equipment

- (a) The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practical, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practical, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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2. REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment (Cont'd)

- (b) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and/or facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- (a) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- (b) Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (c) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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2. REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

- (a) Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section (b) for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
  
- (b) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

- (a) Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

- (a) The Company shall present bills for Recurring Charges monthly to the Customer. Equipment charges may be required in advance and payment schedules set forth in a Service Contract.
- (b) For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (c) The due date for paying a bill shall be 20 days from the date of mailing of the invoice. Amounts not paid five days after the due date are considered past due, in concurrent with §53.84 of 52 Pa. Code.
- (d) A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts. Business Customers will be assessed a late fee on past due amounts in the amount of the lesser of 1.5 % per month or a maximum lawful rate under applicable state law. Residential Customers will be assessed a late fee on past due amounts in the amount of the lesser of 1.25 % per month or a maximum lawful rate under applicable state law. Late fees will not be charged on any previous late payment charges.

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By:  
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Route 3, Box 69-G  
Bruceton Mills, WV 26525

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company orally or in writing of any disputed items on a bill within 30 days of receipt of the bill. Suspension or termination is prohibited until the resolution of the dispute. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction and within 10 days of the notification or mailing of the Company's written summary on the findings/resolution of the dispute, the Customer may file an informal complaint with the Pennsylvania Public Utility Commission, Bureau of Consumer Services, P.O. Box 3265, Commonwealth Keystone Building, 400 North Street, Harrisburg, Pennsylvania, 17105, Ph. 1-800-692-7380, (717) 783-5187, or Fax (717) 787-6641. Within 10 days of notification or mailing of the informal complaint resolution, an appeal from the report of the Consumer Services Representative may be filed by means of a written intention to appeal. The Company complies with the requirements of 52 Pa. Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations of Chapter 64 will prevail. The Bureau of Consumer Services shall have primary jurisdiction over all complaints arising under this 52 Pa. Code §64.154.

The date of the dispute shall be the date the Company receives notice from Customer.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Business Customer to make an Advance Payment before the following services and facilities are furnished; (1) The construction of facilities and furnishing of special equipment (2) Temporary service for short-term use.. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and three months' charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

- (a) Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit pursuant to the Company's established procedure for determining creditworthiness. Interest on residential deposits will be calculated pursuant to 52 Pa Code § 64.41 (currently 6%). The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) the estimated average 2-month bill for basic service plus the average 2-month toll charge for existing residential customers in the applicant's exchange during the immediate 12 month period. Deposits may be adjusted to maintain a level equal to the estimated average 2-month bill. No more than one half of the deposit amount may be required prior to the providing of service by the utility with the balance of the deposit due no less than 30 days from the initial deposit payment.
  - (2) Existing customers. The amount of a cash deposit required from an existing customer may not exceed the customer's average 2-month bill, including toll charges, during the preceding 12-month period. Deposits may be adjusted to maintain a level equal to the average 2-month bill. The deposit shall be paid within 20 days of the request for deposit.
  - (3) Another customer who has met or can meet the credit standards of §64.32 of 52 Pa. Code relating to credit standards may furnish a written guarantee to secure payment in an amount equal to the cash deposit required from the applicant or customer. The guarantor shall be discharged when the applicant or customer meets the terms and conditions of §64.37 of 52 Pa. Code.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

- (a) Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer in accordance with 52 Pa. Code §§64.61 - 64.123 discontinue or suspend service without incurring any liability.
- (b) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 7 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (c) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont' d)

2.5 Payment Arrangements (Cont' d)

2.5.6 Discontinuance of Service (Cont' d)

- (d) Reserved for future use.
- (e) Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- (f) The Company may discontinue the furnishings of any and/or all service(s) to the Customer, without incurring any liability:
  - (1) Immediately if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section if:
    - (a) use of service in such a manner as to interfere with the service of other users; or
    - (b) use of service for unlawful purposes.
  - (2) Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

- (3) Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that (10) day period; or
- (4) Seven (7) days after sending a Residential Customer written notice, service can be suspended, for non-payment of a bill for services past due, and terminated after ten (10) days notice after suspension, in accordance with 52 Pa. Code §§64.71-64.121 respectively.
- (g) The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- (h) Upon the Company's discontinuance of service to the Customer under Section 2.5.6 (a) or 2.5.6 (b), all applicable charges, including termination charges, shall become due, as specified in Section 2.7.2. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. When service is interrupted for a period of at least 24 hours, credit to customers at the following rates shall apply: (1) one-thirtieth of the monthly rate for each of the first full 24-hour periods and (2) two-thirtieths of the monthly rate beyond the first three 24-hour periods. Only those facilities on the interrupted portion of the circuit will receive a credit.

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2. REGULATIONS (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of the Company, other than those of the underlying carrier;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities, other than those of the underlying carrier;
- (c) interruptions due to the failure or malfunction of non-Company equipment, other than the equipment of the underlying carrier;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances (Cont'd)

- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

- (a) Reserved for future use.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. REGULATIONS (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.1. Cancellation of Application for Service (contd.)

- (b) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (c) The special charges described in 2.7.1 (a) and 2.7.1 (b) will be calculated and applied on a case-by-case basis.

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2. REGULATIONS (Cont'd)

2.7.2 Cancellation of Service by the Customer

For ninety (90) days, from the date of the initial service installation, if Customer experiences a serious Company related service affecting problem, the Customer may, subject to company concurrence, cancel their service agreement without penalty. If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than as stated above, or a service interruption (as defined in 2.6.1 above), the Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with:

- (a) all Non-Recurring Charges reasonably expended by Company to establish service to the Customer, plus
- (b) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of the Customer, plus
- (c) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

The Customer should also give the Company at least five (5) days written or oral notice of the cancellation of service.

2.8 Transfer and Assignments

The Customer shall not, without prior written consent of the Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, or disposition without consent shall be null and void. The Company may, without obtaining any further consent from the Customer, assign any rights, privileges or obligations under this Tariff.

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2. REGULATIONS (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.10 Telecommunications Relay Service (TRS)

2.10.1 General

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

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2. REGULATIONS (Cont'd)

2.10 Telecommunications Relay Service (TRS)

2.10.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises). This surcharge applies regardless of whether or not the access line uses the PA TRS.

This surcharge service as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following rates apply to all bills issued on or after July 1, 2008:

Per residence access line, per month	\$0.08
Per business line, per month	\$0.08

Centrex lines will be charged on an equivalency basis as determined by the Commission.

2.10.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff Pa P.U.C. No. 10. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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2. REGULATIONS (Cont'd)

2.11 Directory Listings

2.11.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the incumbent local exchange carrier.

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2. REGULATIONS (Cont'd)

2.12 Promotional Offerings

From time to time, the Company may market promotional offerings of its service which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to duration, and the date and times of the offerings and the locations where the offerings are made. Such promotional offerings will not exceed six (6) months in duration in any 12 month period and shall be submitted to the Commission for approval prior to implementation. All Promotional Offerings will be filed as a proposed tariff supplement with the Commission..

2.13 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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3. SERVICE DESCRIPTIONS

3.1 Local Exchange Service

Provides customer with basic local exchange telephone service. Optional features are available at an additional charge as set forth below. All rates listed below exclude applicable taxes, surcharges, regulatory assessments and fees.

3.2 Exchange Service Areas

For the purposes of determining an Exchange Area Dial Tone monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria.

<u>Dial Tone Line Cell (D.T.L Rate Group)</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

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COMPETITIVE LOCAL EXCHANGE CARRIER

3. SERVICE DESCRIPTIONS (contd.)

3.3 Residence Exchange Service

3.3.1 Non-Recurring Charges

<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
\$36.00	\$36.00	\$36.00	\$36.00

3.3.2 Monthly Recurring

Dial Tone (includes touch-tone service)	\$ 7.00	\$ 7.25	\$ 7.50	\$ 8.00
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Usage Packages

Metropolitan Area Unlimited Option (1)	\$20.00	\$ 20.00	\$24.00	\$24.00
Local Area Unlimited Option (2)	\$ 8.00	\$ 8.00	\$ 6.00	\$ 6.00
Local Standard Usage Option (3)	\$ 2.50	\$ 2.50	\$ 2.60	\$ 2.60
Monthly Allowance	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
Budget Usage Option (3)	-	-	-	-
Monthly Allowance	\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25

- (1) Includes unlimited calls within Philadelphia and Philadelphia Suburban exchange areas. (A)  
 (2) Includes unlimited calls within a specified local calling area. (B)  
 (3) Additional charges accrue for local outgoing measured usage in excess of the monthly allowance. Charges are based on the measured metropolitan usage schedule. (C)

- (A) Includes unlimited calling in customers' local calling area, plus Philadelphia and Suburban Philadelphia 215, 267, 784 and 610 areas.  
 (B) Includes unlimited calling in customers' local calling area.  
 (C) Dialed calls to numbers in Local Calling Area are charged at Metro Call Band 1 Rates. See Section 4 for Metro Call Band detail rates.

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COMPETITIVE LOCAL EXCHANGE CARRIER

3. SERVICE DESCRIPTIONS (contd.)

3.3 Residence Exchange Service (contd.)

3.3.3 Measured Metropolitan Use Rate Schedules

Dial Station-to-Station Calls - Metro Call Band 1:

	<u>Per Call</u>
Weekday Rate	\$0.07
Night and Weekend Rate	\$0.028

Weekday Rate - applies to calls placed Monday through Friday, 8:00 AM to 10:00 PM.

Night and Weekend Rates - applies to calls placed at all other times.

Dial Station-to-Station Calls - Metro Call Bands 2-6: (A)

Metro Call Band	<u>DAY</u>		<u>EVENING (OFF-PEAK)</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
2	\$0.09	\$0.03	\$0.05	\$0.02	\$0.03	\$0.01
3	\$0.11	\$0.04	\$0.06	\$0.03	\$0.04	\$0.01
4	\$0.13	\$0.05	\$0.08	\$0.04	\$0.05	\$0.02
5	\$0.16	\$0.06	\$0.10	\$0.04	\$0.05	\$0.02
6	\$0.19	\$0.07	\$0.11	\$0.05	\$0.06	\$0.02

Day Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 AM to 5:00 PM.

Evening Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 PM to 10:00 PM.

Night and Weekend Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 PM to 8:00 AM, and all day Saturday and Sunday.

(A) Customer calling zones are listed in Section 4. Metro Calling Band areas may be found in Section 4..

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3. SERVICE DESCRIPTIONS (contd.)

3.3 Residence Exchange Service (contd.)

3.3.4 Residence Optional Package

- A. General: The Residence Optional Local Package is an optional service package which provides customers with a choice of one of three service options: (1) Standard Option , (2) Premium Option, for one flat monthly rate, (3) Unlimited Option.
- B. Regulations: The Standard, Premium or Unlimited Local Package consists of the following basic features:

- Unlimited local usage
- Dial Tone Line with touch-tone
- Choice of specific Optional Central Office Services with each Package options (Premium or Unlimited).
- Unlimited long distance usage (within Continental US 48 states - Unlimited Option Only )

C. Rates:

	<u>Monthly Rate</u>
(1) The Standard Option	\$15.00
(2) The Premium Option including a choice of two compatible Central Office Features	\$21.59
(3) The Unlimited Option including a Choice of four compatible Central Office Features	\$42.11

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COMPETITIVE LOCAL EXCHANGE CARRIER3. SERVICE DESCRIPTIONS (contd.)3.4 Business Exchange Service3.4.1 Non-Recurring Charges

<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
\$67.50	\$67.50	\$67.50	\$67.50

3.4.2 Monthly Recurring

## Business Dial Tone

Individual Line

\$ 11.50 \$11.48 \$13.71 \$20.00

Multi-Line Subscriber

\$ 11.00 \$ 9.57 \$11.82 \$19.00

## Usage Packages

Local Area Valu-Pak Option (1)

\$ 18.00 \$16.56 \$16.56 \$18.00

Monthly Allowance

\$ 22.00 \$21.60 \$21.60 \$22.00

Local Area Standard Option (1)

\$ 6.50 \$ 6.21 \$ 6.21 \$ 6.50

Monthly Allowance

\$ 8.00 \$ 7.20 \$ 7.20 \$ 8.00

(1) Additional charges accrue for local outgoing measured usage in excess of the monthly allowance. Charges are based on the measured metropolitan usage rate schedule. (A) (B)

(A) Dialed calls to numbers in Local Calling Area are charged at Metro Call Band 1 Rates.  
(B) NXX's associated with each particular exchange or zone may be found in the telephone directory published by Bell Atlantic - PA provided in the customers exchange area.

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3. SERVICE DESCRIPTIONS (contd.)

3.4 Business Exchange Service (contd.)

3.4.3 Measured Metropolitan Use Rate Schedules

Dial Station-to-Station Calls - Metro Call Band 1:

	<u>Per Call</u>
Weekday Rate	\$0.07
Night and Weekend Rate	\$0.028

Weekday Rate - applies to calls placed Monday through Friday, 8:00 AM to 10:00 PM.

Night and Weekend Rates - applies to calls placed at all other times.

Dial Station-to-Station Calls - Metro Call Bands 2-6: (A)

<u>Metro Call Band</u>	<u>DAY</u>		<u>EVENING (OFF-PEAK)</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
2	\$0.09	\$0.03	\$0.05	\$0.02	\$0.03	\$0.01
3	\$0.11	\$0.04	\$0.06	\$0.03	\$0.04	\$0.01
4	\$0.13	\$0.05	\$0.08	\$0.04	\$0.05	\$0.02
5	\$0.16	\$0.06	\$0.10	\$0.04	\$0.05	\$0.02
6	\$0.19	\$0.07	\$0.11	\$0.05	\$0.06	\$0.02

Day Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 AM to 5:00 PM.

Evening Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 PM to 10:00 PM.

Night and Weekend Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 PM to 8:00 AM, and all day Saturday and Sunday.

(A) Customer calling zones are listed in Section 4. Metro Calling Band areas may be found in the telephone directory published by Bell Atlantic - PA provided in the customers local exchange area.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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3. SERVICE DESCRIPTIONS (contd.)

3.4 Business Exchange Service (contd.)

3.4.4 Business Optional Package

(1) General: The Business Option Local Package is an optional service package which provides customers with a choice of one or two service options: (1) Standard Option or (2) Unlimited Option for one flat monthly rate.

(2) Regulations: The Standard or Unlimited Local Package consists of the following basic features:  
-Unlimited Local Usage  
-Dial tone line with touch tone  
-Choice of specific Optional Central Office Services with each Package Option  
-Unlimited long distance usage (within Continental US 48 states- Unlimited Option Only).

(3)	<u>Rates</u>	<u>Monthly Rate</u>
(a)	The Standard Option including a choice of up to three compatible Central Office Service Features	\$32.00
(b)	The Unlimited Option including a choice of up to four compatible Central Office Service Features	\$45.00

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3. SERVICE DESCRIPTIONS (contd.)

3.5 Optional Features

3.5.1 Description

The following optional features are available to individual line business and residential customers where Company facilities and customer configuration permit:

**Call Block:** This services gives the customer the ability to prevent future calls from specific telephone numbers.

**Call Forwarding:** This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

**Call Forwarding - Busy Line, Don't Answer:** Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer(CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATs, Centrex.

**Call Forwarding - Don't Answer:** This feature allows incoming calls to a line that is not answered after a specific number of rings designated by the customer and within parameters defined by the Company to be forwarded to another line specified by the customer.

**Call Forwarding Variable:** Call Forwarding Variable permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. For each call forwarded, measured local use or toll charges based on the customer's class of service will apply to the line onwhich CF-BL, DA is installed.

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3. SERVICE DESCRIPTIONS (contd.)

3.5 Optional Features (contd.)

3.5.1. Description (contd.)

**Call Waiting:** Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

**Caller ID:** Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit.

**Caller ID With Name:** Caller ID With Name is an optional service which, in addition to providing the same capabilities as Caller ID, allows a customer to see the main listed name associated with the telephone number of incoming calls.

**Call Trace:** Call Trace is an optional service which permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of the trace are not available to the customer.

**Home Intercom:** Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line.

**Intercom Plus Service (Residential Only):** Intercom Plus Service provides the following capabilities in addition to the Home Intercom feature: (a) Intercom Code Dialing which permits the user to initiate intercom calls; (b) Selective Call Transfer which permits the user to transfer an outside call to an extension; (c) call Hold which permits the user to place an outside call on hold.

**Distinctive Ring Service:** Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number.

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3. SERVICE DESCRIPTIONS (contd.)

3.5 Optional Features (contd.)

3.5.1. Description (contd.)

Priority Call: This service provides one distinctive audible signal to the called customer when a call from one of up to six specified telephone numbers.

Return Call (\*69): This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called.

Select Forward: This service allows the customer to select a maximum of six telephone numbers for forwarding.

Three-way Calling: Three-way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call.

Supreme Forward Service: Supreme Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Supreme Forward Service provides customers access from any touch-tone signaling capable telephone.

Line Blocking: All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

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COMPETITIVE LOCAL EXCHANGE CARRIER3. SERVICE DESCRIPTIONS (contd.)3.5 Optional Features (contd.)3.5.2. Residential Rates (Per Line)

	Non- <u>Recurring #</u>	<u>Monthly</u>	<u>Per</u> <u>Use</u>	<u>Per</u> <u>Day</u>
Call Block, per line †	\$ 7.00	\$5.00		\$0.50
Call Forwarding - Busy Line * !	\$ 7.00	\$2.00		
Call Forwarding - Busy Line & Don't Answer *†!	\$ 7.00	\$2.00		
Call Forwarding - Don't Answer *!	\$ 7.00	\$2.00		
Call Forwarding Variable †	\$ 7.00	\$3.50		
Call Waiting †!	\$ 7.00	\$5.00		
Caller ID *!	\$ 7.00	\$8.00		
Caller ID With Name *†	\$ 7.00	\$8.50		
Home Intercom	\$ 7.00	\$2.50		
Intercom Plus	\$ 7.00	\$7.00		
Distinctive Ring †				
First Dependent Number	\$ 7.00	\$5.00		
Second Dependent Number	\$ 7.00	\$5.00		
Priority Call	\$ 7.00	\$4.00		\$0.50
Return Call (*69) †	\$ 7.00	\$5.00	\$0.75	
Select Forward	\$ 7.00	\$4.00		\$0.50
Three-Way Calling †	\$ 7.00	\$2.70	\$0.75	
Supreme Forward †	\$ 7.00	\$4.50		
Line Blocking	\$10.00	-		
Call Trace	N/A	N/A	\$3.00	

# - Non-recurring Charges apply only when feature is provided separately from initial service connection. Only one Non-recurring charge applies per service request for multiple features ordered.

\* - Services not eligible for Monthly Subscription Discounts

(1) Includes any three of the services designated as !

! - Service is eligible for Call Manager Package

(2) Includes any of the services designated as †

† - Service is eligible for Big Deal Package

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3. SERVICE DESCRIPTIONS (contd.)

3.5 Optional Features (contd.)

3.5.2 Residential Rates (Per Line) (contd.)

Package Plans:

	<u>Non- Recurring #</u>	<u>Monthly</u>
Call Manager (1)	\$7.00	\$12.50
Big Deal (2)	\$7.00	\$14.50

Monthly Subscription Discount Rates :

Two Services (per line).....	15%
Three Services (per line).....	20%
Four Services (per line).....	25%
Five or More services (per line).....	30%

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COMPETITIVE LOCAL EXCHANGE CARRIER

3. SERVICE DESCRIPTIONS (contd.)

3.5 Optional Features (contd.)

3.5.3 Business Rates (Per Line)

	Non- <u>Recurring #</u>	<u>Monthly</u>	<u>Per Use</u>	<u>Per Day</u>
Call Block, per line	\$10.00	\$4.50		\$0.50
Call Forwarding - Busy Line *	\$10.00	\$1.80		
Call Forwarding - Busy Line & Don't Answer *	\$10.00	\$1.80		
Call Forwarding - Don't Answer *	\$10.00	\$1.80		
Call Forwarding Variable	\$10.00	\$4.50		
Call Waiting	\$10.00	\$4.50		
Caller ID *	\$10.00	\$7.65		
Caller ID With Name *	\$10.00	\$8.55		
Distinctive Ring				
First Dependent Number	\$10.00	\$5.85		
Second Dependent Number	\$10.00	\$5.85		
Priority Call	\$10.00	\$2.48		\$0.50
Return Call (*69)	\$10.00	\$3.60	\$0.75	
Select Forward	\$10.00	\$3.15		\$0.50
Three-Way Calling	\$10.00	\$4.50	\$0.75	
Line Blocking	\$20.00	-		
Call Trace	N/A	N/A	\$3.00	

Monthly Subscription Discount Rates :

Two Services (per line).....	15%
Three Services (per line).....	20%
Four Services (per line).....	25%
Five or More services (per line).....	30%

# - Non-recurring Charges apply only when feature is provided separately from initial service connection. Only one Non-recurring charge applies per service request for multiple features ordered.

\* - Services not eligible for Monthly Subscription Discounts

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3. SERVICE DESCRIPTIONS (Cont'd)

3.6 Directory Listings:

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.6.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

3.6.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.6.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.6 Directory Listings: (contd.)

3.6.4 In order for a listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.6.5 Directory listings are provided in connection with each Customer service as specified herein.

(A) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

(B) Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.

(C) Non-Published Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Non-Published Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4.

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3. SERVICE DESCRIPTIONS (Contd.)

3.6 Directory Listings: (contd.)

- (D) Non-Listed Numbers: A Non-Listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.
- (E) Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
- (F) Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.7 Directory Listing Rates (contd.)

Listings furnished without charge: Number of Listings

For each business telephone number, except centrex	1
For each residence telephone number when provided at the time service is established	2

Charge Listings (For each listing in addition to the number specified above)	Residence		Business	
	<u>Non-Recurring</u>	<u>Monthly</u>	<u>Non-Recurring</u>	<u>Monthly</u>
First Listing	\$12.00	\$3.00	\$15.00	\$4.00
Each Subsequent Listing	\$12.00	\$3.00	\$ 9.00	\$4.00
Non-Published Number	\$15.00	\$3.50	\$15.00	\$3.50
Non-Listed Number	\$15.00	\$3.00	\$15.00	\$3.00

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3. SERVICE DESCRIPTIONS (Contd.)

3.7 Directory Assistance Rates: (contd.)

3.7.1 Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Company offers 2 free directory assistance calls per month to residential customers.

<u>Charge Per Call</u>	<u>Residential</u>	<u>Business</u>
Local-Direct Dialed	\$1.50	\$1.50
Local-Operator Dialed	\$1.50	\$1.50

3.7.2 A credit will be given for calls to Directory Assistance as follows:

- (A) The Customer experiences poor transmission or is cut-off during the call; or
- (B) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.8 Operator Assistance:

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified above, surcharges as specified in Section 3.1.8(a) below will apply.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.8 Operator Assistance: (contd.)

3.8.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis to business and residential customers.

Third Number Billing	\$2.50
Collect Calling	\$2.50
Person to Person	\$4.50
Station to Station	\$2.50
General Assistance	N/C

3.8.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- (A) Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (B) Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- (C) Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- The operator verifies that the line is busy with a call in progress.
- The operator verifies that the line is available for incoming calls.
- The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	<u>Per Request</u>
Busy Line Verification	\$2.00
Busy Line Interrupt	\$3.40

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3. SERVICE DESCRIPTIONS (Cont'd)

3.9 9-1-1 Telecommunications Service:

3.9.1 Glossary of Terms:

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the service selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with "service provider."

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

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3. SERVICE DESCRIPTIONS (Contd.)

3.9 9-1-1 Telecommunications Service: (contd.)

3.9.2 Regulations

- (a) The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- (b) The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- (c) The Telephone Company's liability and insurance provisions are fully stated in Pa P.U.C. No. 1 Section 1, General Regulations.
- (d) Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- (e) The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- (f) The Host Telephone Company will install the county's/municipality's MSAG in "read/write" format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

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3. SERVICE DESCRIPTIONS (Contd.)

3.9 9-1-1 Telecommunications Service: (contd.)

3.9.2 Regulations (contd.)

- (g) The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- (h) The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- (i) The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic format for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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3.3. SERVICE DESCRIPTIONS (Contd.)

3.10 Link Up America:

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

3.10.1 Regulations:

Link Up America is available to residence customers who meet the following eligibility criteria:

- (a) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. The applicant must self-certify the requirement set out in (a).
- (b) An applicant for Link Up Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Link Up Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- Federal Public Housing
- National School Free Lunch Program

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3. SERVICE DESCRIPTIONS (Contd.)

3.10 Link Up America: (contd.)

3.10.1 Regulations: (contd.)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

- (c) The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at the Customer's principal residence.
- (d) Link Up America applicants are not exempt from Telephone Company deposit requirements.
- (e) Service will not be established at discounted rates prior to receipt of certification. Service will be established at full Service Connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.
- (f) The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

3.10.2 Rates:

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**3. SERVICE DESCRIPTIONS (Contd.)****3.11 Lifeline Service:**

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

**3.11.1 Regulations:**

- (a) Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- (b) Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - (1) One-Party Residence Line Rate or Local Measured Service Option, if available.
  - (2) Directory Listing (standard only).
  - (3) Non-Published or Non-Listed Telephone Number Service.
  - (4) Access to Directory Assistance Service.
  - (5) Touch-Tone Calling Service.
  - (6) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - (7) Access to Operator Services.
  - (8) Voluntary Toll Restriction Option.
  - (9) Link Up America (if eligible).
  - (10) Access to 800/888 Services.
  - (11) Access to Call Trace.
  - (12) Access to Alerting and Reporting Systems (9-1-1 dialing).

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3. SERVICE DESCRIPTIONS (Contd.)

3.11 Lifeline Service: (contd.)

3.11.1 Regulations: (contd.)

- (13) Access to the Pennsylvania Telecommunications Relay Service.
- (14) Caller ID Per-call and Per-line Blocking
- (15) Other Telecommunications Services at Tariff Rates.

(c) An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- Federal Public Housing
- National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of client's program status (i.e. participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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3. SERVICE DESCRIPTIONS (Contd.)

3.12 Lifeline Service: (contd.)

3.11.1 Regulations: (contd.)

- (d) Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2(c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.
- (e) A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- (f) Only services listed in 3.22.1 (b) above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- (g) Lifeline Service customers are required to apply for the Link Up America benefit when applicable.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.11 Lifeline Service (Cont'd)

3.11.1 Regulations: (contd.)

- (h) Customer requested temporary suspension of Lifeline Service is not permitted.
- (i) Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- (j) The applicant must not be a dependent for the Federal Income Tax purposes, unless he or she is 60 years of age or older.
- (k) Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Company.
- (l) Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- (m) Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
- (n) All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- (o) Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- (p) Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.11.2 Lifeline Service Dial Tone Line Monthly Rate

- (a) Applicable Residence Dial Tone monthly rate minus \$1.75 <sup>(1)</sup>
- (b) Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193 .
- (c) Lifeline Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.12 Toll Presubscription

3.12.1 Toll Presubscription Description

- A. Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other services.

An IXC must use Feature GroupD (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following:

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3. SERVICE DESCRIPTIONS (Contd.)

3.12 Toll Presubscription (Cont'd)

3.12.2 IntraLATA Toll Provider Nonrecurring Charge

At the option of the IXC's, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the IXC's, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC) changes, as specified herein.

3.12.3 Presubscription Charge Application

1. End user choices for toll presubscription:

Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXC's service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXC's are accessed by dialing 10XXX, 101XXXX, or other required codes.

Choosing no carrier as primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXC's.

2. If a new customer cannot decide upon presubscription IXC's, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a "No-PIC") and must dial an access code to make toll calls.

3. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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3. SERVICE DESCRIPTIONS (Contd.)

3.12 Toll Presubscription (Cont'd)

3.12.3 Presubscription Charge Application (contd.)

4. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

3.12.4 End User Charge Discrepancy

1. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized records used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The non-recurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user:

2. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

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3. SERVICE DESCRIPTIONS (Contd.)

3.12 Toll Presubscription (Cont'd)

3.12.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This in no way relieves an IXC of the FCC requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the FCC or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

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3. SERVICE DESCRIPTIONS (Contd.)

3.13 Additional Caller ID Service Information

3.13.1 General

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

3.13.2 Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

(a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. Per the FCC Caller ID order, Caller ID Blocking-Per Call is provided to all customer at no charge.

Per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other pay stations used by the general public and party lines.

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3. SERVICE DESCRIPTIONS (Contd.)

3.13 Additional Caller ID Service Information (contd.)

3.13.2 Caller ID Blocking (contd.)

(b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge for victims of domestic violence, domestic violence programs, social welfare agencies, health and counseling centers, public service hotlines, law enforcement agencies and staff thereof. In addition, all customers call request per line blocking at no charge. Per line blocking call be deactivated by dialing \*67 (1167 from a rotary phone) prior to placing the call.

3.13.3 Special Conditions for Caller ID

- (a) An originating caller's data may not be displayed to the called party under the following conditions:

The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscriber to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.

The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.

Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.

Caller ID Service cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.

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3. SERVICE DESCRIPTIONS (Contd.)

3.13.3 Additional Caller ID Service Information (contd.)

3.13.3 Special Conditions for Caller ID (cont'd)

The calling party has activated blocking.

Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI

ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

Caller ID services are available on all long distance calls where technically feasible.

All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.

All calling data will be passed, even for customer who do not subscribe to Caller ID.

Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call Blocking.)

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**3. SERVICE DESCRIPTIONS (Contd.)****3.14 Additional Call Trace Service Information****3.14.1 General**

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code (\*57) immediately after terminating the call, thus enabling the Company's equipment to record the incoming call detail (not the conversation). Call trace information will only be given to law enforcement agencies and not to the subscriber. Incoming call detail includes: The calling number, the time the trace was activated, and in some locations, the time the traced call was received. The customer is required to contact the telephone company business office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated. Only calls from locations with compatible signaling services are traceable using Call Trace. Call Trace is available on a usage sensitive basis only.

**3.15 Call Blocking**

The Company provides blocking of access to information access telephone service. The Company will not remove blocking of access to information access telephone service without authorization from the Customer. Customers may request that blocking be removed from their lines.

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers.

3.15.1 900 and 976 Blocking - allows the subscriber to block all calls beginning with the prefixes 900 and 976 from being placed.

- A. The Company shall provide blocking, where technically feasible, at no charge on a one-time basis to all telephone subscribers.
- B. The Company may charge an NRC for each subsequent request for blocking or unblocking pay-per-call services.
- C. A Customer who transfers service to a new location and is served by the same local exchange carrier shall be able to maintain blocking of pay-per-call service without any additional charge to establish blocking at the new location.
- D. Requests by Customers to remove pay-per-call blocking must be in writing to the Company.

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3. SERVICE DESCRIPTIONS (Contd.)

3.15 Call Blocking (contd.)

3.15.1 900 and 976 Blocking (Contd.)

- E. Voluntary Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer dialed call that has a long distance charge associated with it.

Toll Restriction will not block 911 (Emergency) or 1+8XX (Toll Free) calls.

- F. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

Blocking Service is available where equipment and facilities permit.

Changes to blocking options made subsequent to the initial configuration of service will be subject to nonrecurring change charges. No charge applies to initial requests.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS

4.1 Verizon Pennsylvania Local Exchange Areas

X = Service is available

Classification of exchanges:

<u>Exchange Area</u>	<u>Rate Group D.T.L</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Alexandria	4	X	X
Aliquippa	4	X	X
Allentown	3	X	X
Altoona	4	X	X
Ambridge	3	X	X
Annville	4	X	X
Ashland	4	X	X
Austin	4	X	X
Avella	4	X	X
Avis	4	X	X
Avondale	4	X	X
Baden	4	X	X
Barnesboro	4	X	X
Bath	4	X	X
Beaver Falls	4	X	X
Bedminster	4	X	X
Bellefonte	4	X	X
Belle Vernon	4	X	X
Bellwood	4	X	X
Berwick	4	X	X
Bessemer	4	X	X
Bethlehem	3	X	X
Big Run	4	X	X
Black Lick	4	X	X

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COMPETITIVE LOCAL EXCHANGE CARRIERSECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Blairsville	4	X	X
Bloomsburg	4	X	X
Boalsburg	4	X	X
Bolivar	4	X	X
Bradford	4	X	X
Brownsville	4	X	X
Buckingham	4	X	X
Burgettstown	4	X	X
Bushkill	4	X	X
California	4	X	X
Canonsburg	4	X	X
Carbondale	4	X	X
Carbondale	4	X	X
Carrolltown	4	X	X
Carversville	4	X	X
Catasauqua	3	X	X
Catawissa	4	X	X
Center Point	4	X	X
Centre Hall	4	X	X
Charleroi	4	X	X
Cherry Tree	4	X	X
Chester Springs	4	X	X
Clairton	3	X	X
Clarion	4	X	X
Claysville	4	X	X
Clearfield	4	X	X
Clymer	4	X	X
Coatesville	4	X	X

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## SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u> <u>Ind.</u> <u>Line</u>	<u>Residence</u> <u>Ind.</u> <u>Line</u>
Collegeville	3	X	X
Connellsville	4	X	X
Coudersport	4	X	X
Cresco	4	X	X
Cresson	4	X	X
Curwensville	4	X	X
Danville	4	X	X
Dauphin	4	X	X
Dawson	4	X	X
Derry	4	X	X
Donora	4	X	X
Downingtown	3	X	X
Doylestown	3	X	X
Dublin	4	X	X
DuBois	4	X	X
Eagle	4	X	X
Easton	3	X	X
East Palestine	4	X	X
Ebensburg	4	X	X
Elizabeth	4	X	X
Ellwood City	4	X	X
Elysburg	4	X	X
Endeavor	4	X	X
Exton	3	X	X
Fairchance	4	X	X
Farmington	4	X	X
Fayette City	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Finleyville	4	X	X
Fleetwood	4	X	X
Frackville	4	X	X
Freeland	4	X	X
Frenchville	4	X	X
Galeton	4	X	X
Girardville	4	X	X
Glen Campbell	4	X	X
Glenmoore	4	X	X
Glenwillard	4	X	X
Green Lane	4	X	X
Greensburg	3	X	X
Greenville	4	X	X
Grove City	4	X	X
Halifax	4	X	X
Hamburg	4	X	X
Hamlin	4	X	X
Harleysville	3	X	X
Harrisburg	3	X	X
Hastings	4	X	X
Hawley	4	X	X
Hazelton	3	X	X
Hellertown	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Herminie	4	X	X
Hollidaysburg	4	X	X
Homer City	4	X	X
Honesdale	4	X	X
Honey Brook	4	X	X
Hookstown	4	X	X
Houtzdale	4	X	X
Hummelstown	4	X	X
Huntingdon	4	X	X
Imperial	4	X	X
Indiana	4	X	X
Jeannette	3	X	X
Jermyn	4	X	X
Jersey Shore	4	X	X
Jim Thorpe	4	X	X
Kane	4	X	X
Kemblesville	4	X	X
Kennett Square	3	X	X
Kingston	3	X	X
Kulpmont	3	X	X
Kutztown	4	X	X
LakeAriel	4	X	X
Lake Como	4	X	X
Lancaster	3	X	X
Landenberg	4	X	X
Landisville	3	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Lansdale	3	X	X
Latrobe	4	X	X
Lebanon	3	X	X
Leeper	4	X	X
Lehighton	4	X	X
Lenape	4	X	X
Lewistown	4	X	X
Ligonier	4	X	X
Line Lexington	3	X	X
Lock Haven	4	X	X
Lords Valley	4	X	X
Lowellville	4	X	X
Ludlow	4	X	X
Mahaffey	4	X	X
Mahanoy City	4	X	X
Marchand	4	X	X
Marienville	4	X	X
Marion Center	4	X	X
Masontown	4	X	X
McAdoo	4	X	X
McLellandtown	4	X	X
McDonald	4	X	X
McMurray	3	X	X
McVeytown	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Mechanicsburg	3	X	X
Mendenhall	4	X	X
Mercer	4	X	X
Middletown	4	X	X
Midland	4	X	X
Millersville	4	X	X
Millheim	4	X	X
Millville	4	X	X
Milton	4	X	X
Minersville	4	X	X
Monessen	3	X	X
Monongahela	4	X	X
Moosic	4	X	X
Morrisville	3	X	X
Mortonville	4	X	X
Moscow	4	X	X
Moutaintop	4	X	X
Mount Carmel	4	X	X
Mount Gretna	4	X	X
Mount Jewett	4	X	X
Mount Pleasant	4	X	X
Mount Pocono	4	X	X
Mount Union	4	X	X
Nanticoke	4	X	X
Nazareth	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Nesquehoning	4	X	X
New Castle	4	X	X
New Florence	4	X	X
Newfoundland	4	X	X
New Hope	4	X	X
New Kensington	3	X	X
New Philadelphia	4	X	X
New Salem	4	X	X
Newtown	3	X	X
Northampton	4	X	X
Northumberland	4	X	X
North Wales	3	X	X
Numidia	4	X	X
Oakdale	4	X	X
Olyphant	3	X-	X
Orwigsburg	4	X	X
Osceola Mills	4	X	X
Oxford	4	X	X
Palmyra	4	X	X
Paris	4	X	X
Parkesburg	4	X	X
Parkwood	4	X	X
Patton	4	X	X
Pennsburg	4	X	X

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## SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind.</u> <u>Line</u>	<u>Ind.</u> <u>Line</u>
Perkasie	4	X	X
Perryopolis	4	X	X
Philadelphia - See Page 13			
Philipsburg	4	X	X
Phoenixville	3	X	
Pittsburgh - See Page 14			
Pittston	3	X	X
Plumsteadville	4	X	X
Plymouth	4	X	X
Point Marion	4	X	X
Portage	4	X	X
Port Allegany	4	X	X
Pottstown	3	X	X
Pottsville	3	X	X
Pughtown	4	X	X
Punxsutawey	4	X	X
Quakertown	4	X	X
Reading	3	X	X
Renovo	4	X	X
Republic	4	X	X
Rew	4	X	X
Reynoldsville	4	X	X
Riegelsville	4	X	X
Rochester	4	X	X
Roulette	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Royersford	3	X	X
Russell	4	X	X
Saint Clair	4	X	X
Saxton	4	X	X
Schuylkill Haven	4	X	X
Schwenksville	4	X	X
Scottsdale	4	X	X
Scranton	3	X	X
Shamokin	4	X	X
Sharon	3	X	X
Sharpsville	4	X	X
Shenandoah	4	X	X
Slatington	4	X	X
Smethport	4	X	X
Smithfield	4	X	X
Smiths Ferry	4	X	X
Smock	4	X	X
Snow Shoe	4	X	X
Souderton	3	X	X
Springdale	3	X	X
Spring Mills	4	X	X
Springtown	4	X	X
State College	3	X	X
Strasburg	4	X	X
Stroudsburg	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Sugar Grove	4	X	X
Sunbury	4	X	X
Sykesville	4	X	X
Tamaqua	4	X	X
Tarentum	4	X	X
Taylor	3	X	X
Tidoute	4	X	X
Tionesta	4	X	X
Tyrone	4	X	X
Ulysses	4	X	X
Uniontown	4	X	X
Unionville	4	X	X
Upper Black Eddy	4	X	X
Wallenpaupack	4	X	X
Wampum	4	X	X
Warren	4	X	X
Washington	4	X	X
Washingtonville	4	X	X
Weatherly	4	X	X
West Alexander	4	X	X
West Chester	3	X	X
West Grove	4	X	X
West Middlesex	4	X	X
West Newton	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Rate Group D.T.L.</u>	<u>Business</u>	<u>Residence</u>
		<u>Ind. Line</u>	<u>Ind. Line</u>
Westtown	3	X	X
White Haven	4	X	X
Wilkes-Barre	3	X	X
Williamsport	4	X	X
Winburne	4	X	X
Woolrich	4	X	X
Wycombe	4	X	X
Wyoming	3	X	X
Yardley	3	X	X
Youngsville	4	X	X

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania. Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Central Office District</u>	<u>Rate Group</u>	<u>Business Individual Line</u>	<u>Residence Individual Line</u>
<u>Philadelphia Zone</u>				
1	Baldwin	1		
	Poplar	1		
	Regent	1		
	Locust	1		
	Market	1		
	Pennypacker	1		
	Dewey	1		
2	City-West	2		
	Overbrook	2		
	Eastwick, Saratoga	2		
	University City	2		
3	Oak Lane	2		
	Chestnut Hill	2		
	Manayunk	2		
	Germantown	2		
	Davenport (Logan)	2		
4	Fox Chase	2		
	Torresdale, Bustleton	2		
	Frankford, Mayfair	2		

All of the Philadelphia Suburban Exchange Area is in Rate Group 3.

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COMPETITIVE LOCAL EXCHANGE CARRIERSECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

X = Service is available

<u>Exchange Area</u>	<u>Central Office District</u>	<u>Rate Group</u>	<u>Business Individual Line</u>	<u>Residence Individual Line</u>
<u>Pittsburg Zone</u>				
1	Allentown	1		
	Downtown	1		
	North Side	1		
	Oakland	1		
	Squirrel Hill	1		
2	West View	2		
	Bellevue	2		
3	Sharpsburg	2		
	Millvale	2		
4	Braddock	2		
	Wilkinsburg	2		
5	Homestead	2		
6	Carrick	2		
	Mount Lebanon	2		
7	Crafton	2		
	McKees Rocks	2		
8	East Liberty	2		
<u>Pittsburgh Suburban Zone</u>		3		

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SECTION 4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Alexandria

Alexandria  
Huntingdon

McConnellstown (Embarq)

Aliquippa

Aliquippa  
Ambridge  
Baden  
Glenwillard

Hookstown  
Pitb. Subn. Zone 16  
Rochester

Allentown

Allentown  
Bath  
Bethlehem  
Catasauqua  
Coopersburg (Commonwealth Tel.)  
Easton  
Emmaus (Verizon North)  
Hellertown  
Ironton (Ironton Tel. Co.)  
Kutztown

Nazareth  
New Smithville (Verizon North)  
New Tripoli (Verizon North)  
Northampton  
Riegelsville  
Slatington  
Springtown  
Topton (Conestoga Tel. & Tel. Co.)

Altoona

Altoona  
Bellwood  
Cresson

Hollidaysburg  
Tyrone

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Ambridge

Aliquippa  
Ambridge  
Baden

Glenwillard  
Pitb. Subn. Zone 16

Annville

Annville  
Hershey (Verizon North)  
Jonestown (Verizon North)

Lebanon  
Mt. Gretna  
Palmyra

Ashland

Ashland  
Frackville  
Girardville

Kulpmont  
Mt. Carmel  
Shenandoah

Austin

Austin

Coudersport

Avella

Avella  
Burgettstown

Washington

Avis

Avis  
Jersey Shore

Lock Haven  
Woolrich

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania. Local Exchange Areas (Cont'd)

Avondale

Avondale  
Coatesville  
Kemblesville  
Kennett Square  
Landenberg  
Lenape  
Mendenhall  
Mortonville  
Oxford

Unionville  
West Chester  
West Grove  
Westtown  
Hockessin, DE (Verizon - DE)  
Wilmington, DE. (Verizon - DE)

Baden

Aliquippa  
Ambridge

Baden  
Rochester

Barnesboro

Barnesboro  
Carolltown  
Cherry Tree

Glen Campbell  
Hastings  
Patton

Bath

Allentown  
Bath  
Bethlehem  
Catasauqua  
Easton

Nazareth  
Northampton  
Slatington

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Beaver Falls

Beaver Falls	Hookstown
Darlington (Windstream)	Midland
Ellwood City	Rochester
Enon Valley (Windstream)	Wampum
	Zelienople

Bedminster

Bedminster	Peraskie
Carversville	Plumsteadville
Doylestown	Quakertown
Dublin	
Ferndale (Commonwealth Tel)	

Bellefonte

Bellefonte	Snow Shoe
Boalsburg	Spring Mills
Centre Hall	State College
Howard (Embarq)	Zion (Embarq)

Belle Vernon

Belle Vernon	Monessen
California	Monongahela
Charleroi	Perryopolis
Donora	West Newton
Fayette City	

Bellwood

Altoona	Tyrone
Bellwood	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Berwick

Berwick  
Bloomsburg

Shickshinny (Commonwealth Tel.)  
Wapwallopen (Commonwealth Tel.)

Bessemer

Bessemer

New Castle

Bethlehem

Allentown  
Bath  
Bethlehem  
Catasauqua  
Coopersburg (Commonwealth Tel.)  
Easton  
Hellertown

Ironton (Ironton Tel. Co.)  
Nazareth  
Northampton  
Riegelsville  
Slatington  
Springtown

Big Run

Big Run                  Punxsutawney

Black Lick

Black Lick  
Blairsville

Homer City  
Indiana

Blairsville

Black Lick  
Blairsville  
Bolivar  
Derry

Homer City  
Indiana  
Latrobe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Bloomsburg

Berwick  
Bloomsburg  
Catawissa  
Danville  
Millville

Numidia  
Orangeville (Commonwealth Tel.)  
Washingtonville

Boalsburg

Bellefonte  
Boalsburg  
Centre Hall

Spring Mills  
State College

Bolivar

Blairsville  
Bolivar

New Florence

Bradford

Bradford  
Duke Center (Armstrong North)  
Eldred  
Mount Jewett

Rew  
Smethport  
Limestone, N.Y. (Verizon - NY)

Brownsville

Brownsville  
California  
Charleroi  
New Salem

Republic  
Smock  
Uniontown

Buckingham

Buckingham  
Carversville  
Doylestown

New Hope  
Phila. Subn. Zone 45  
Wycombe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Burgettstown

Avella	Murdocksville (Armstrong)
Burgettstown	Paris
McDonald	
Midway (Windstream)	

Bushkill

Bushkill	Stroudsburg, N.J.
Lords Valley	(Verizon - N.J.)
Stroudsburg	

California

Belle Vernon	Charleroi
Brownsville	Fayette City
California	

Canonsburg

Canonsburg	McMurray
Hickory	Pitb. Subn Zone 13
(Hickory Tel. Co.)	Washington
McDonald	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Carbondale

Carbondale	Jermyn
Chapman Lake (Verizon North)	Olyphant
Clifford (The North-Eastern Pa. Tel. Co.)	Scranton
Forest City (The North-Eastern Pa. Tel. Co.)	Waymart (The South Canaan Tel. Co.)

Carrolltown

Barnesboro	Hastings
Carrolltown	Patton
Ebensburg	

Carversville

Bedminster	Dublin
Buckingham	New Hope
Carversville	Plumsteadville
Doylestown	Wycombe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania, Local Exchange Areas (Cont'd)

Catasauqua

Allentown	Nazareth
Bath	Northampton
Bethlehem	Riegelsville
Catasauqua	Slatington
Easton	Springtown
Hellertown	
Ironton (Ironton Tel. Co.)	

Catawissa

Bloomsburg	Elysburg
Catawissa	Numidia
Danville	

Center Point

Center Point	Phila. Subn. Zone 30
Collegeville	North Wales
Harleysville	Schwenksville
Lansdale	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Centre Hall

Bellefonte  
Boalsburg  
Centre Hall

Millheim  
Spring Mills  
State College

Charleroi

Belle Vernon  
Brownsville  
California  
Charleroi

Donora  
Fayette City  
Monessen  
Monongahela

Cherry Tree

Barnesboro  
Cherry Tree  
Clymer

Glen Campbell

Chester Springs

Chester Springs  
Eagle  
Exton  
Phila. Subn. Zone 28

Phoenixville  
Pughtown  
Royersford

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Clairton

Clairton	Pitb. Subn. Zone 10
Elizabeth	Pitb. Subn. Zone 11

Clarion

Clarion	Sligo (Windstream)
Knox (Windstream)	Strattanville (Windstream)
Leeper	
Shippenville (Windstream)	

Claysville

Claysville	West Alexander
Washington	

Clearfield

Clearfield	Osceola Mills
Curwensville	Philipsburg
Frenchville	Winburne

Clymer

Clymer	Indiana
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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Coatsville

Avondale	Lenape
Coatesville	Mortonville
Dowingtown	Parkesburg
Eagle	Unionville
Exton	West Chester
Glenmoore	West Grove
Honey Brook	Westtown
Kennett Square	

Collegeville

Center Point	Phila. Subn. Zone 30
Collegeville	Phila. Subn. Zone 31
Green Lane	Phoenixville
Harleysville	Pottstown
Landsdale	Royersford
North Wales	Schwenksville
Phila. Subn. Zone 29	Souderton

Connellsville

Connellsville	Scottdale
Dawson	Uniontown
Mount Pleasant	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Coudersport

Austin	Roulette
Coudersport	Ulysses

Cresco

Cresco	Newfoundland
Lords Valley	Stroudsburg
Mount Pocono	

Cresson

Altoona	Hollidaysburg
Cresson	Portage
Ebensburg	

Curwensville

Clearfield	Mahaffey
Curwensville	

Danville

Bloomsburg	Northumberland
Catawissa	Sunbury
Danville	Washingtonville
Elysburg	

Dauphin

Dauphin	Harrisburg Zone 1
Halifax	

Dawson

Connellsville	Perryopolis
Dawson	Scottdale

Derry

Blairsville	Greensburg
Derry	Latrobe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Donora

Belle Vernon	Elizabeth
Charleroi	Monessen
Donora	Monongahela

Downington

Chester Springs	Lenape
Coatesville	Mortonville
Downington	Phila. Subn. Zone 28
Eagle	Pughtown
Exton	West Chester
Glenmoore	Westtown
Honey Brook	

Doylestown

Buckingham	Line Lexington
Carversville	Phila. Subn. Zone 45
Doylestown	Plumsteadville
Dublin	Wycombe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Dublin

Bedminster  
Buckingham  
Carversville  
Doylestown  
Dublin  
Lansdale

Line Lexington  
Perkasie  
Plumsteadville  
Quakertown  
Souderton

DuBois

Brockway (Windstream)  
DuBois  
Luthersburg (Windstream)

Penfield (Windstream)  
Reynoldsville  
Sykesville

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Eagle

Chester Springs  
Coatesville  
Downington  
Eagle  
Exton  
Glenmoore

Phila. Subn. Zone 28  
Phoenixville  
Pughtown  
Royersford  
West Chester

Easton

Allentown  
Bethlehem  
Bloomsbury, N.J.  
(Verizon - N.J.)  
Catasauqua  
Easton  
Hellertown

Nazareth  
Phillipsburg, N.J.  
(Verizon - N.J.)  
Riegelsville  
Springtown  
Upper Black Eddy

East Palestine

East Palestine, Pa.  
East Palestine, O. (AMERITECH, O.)  
New Waterford, O. (AMERITECH, O.)

Rogers, O. (AMERITECH, O.)

Ebensburg

Carrolltown  
Colver (Windstream)  
Cresson

Ebensburg  
Nanty-Glo (Verizon North)  
Johnstown (Verizon North)

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Eldred

Bradford	Port Allegheny
Duke Center	Rew
(Armstrong North)	Smethport
Eldred	

Elizabeth

Clairton	Monongahela
Donora	Pitb. Subn. Zone 10
Elizabeth	Pitb. Subn. Zone 11

Ellwood City

Beaver Falls	Wampum
Ellwood City	Zelienople
New Castle	
Portersville (Embarq)	

Elysburg

Catawissa	Mt. Carmel
Danville	Numidia
Elysburg	Shamokin
Kulpmont	Sunbury

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Endeavor

Endeavor	Tionesta
Tidioute	

Exton

Chester Springs	Lenape
Coatesville	Mortonville
Downington	Phila. Subn. Zone 28
Eagle	Pughtown
Exton	West Chester
Glenmoore	Westtown

Fairchance

Fairchance	Point Marion
Masontown	Smithfield
McClellandtown	Uniontown

Farmington

Farmington	Uniontown
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Fayette City

Belle Vernon	Fayette City
California	Monessen
Charleroi	Perryopolis

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Finleyville

Finleyville	Pitb. Subn. Zone 11
McMurray	Pitb. Subn. Zone 12
Monongahela	

Fleetwood

Fleetwood	Reading
Kutztown	Topton (The Conestoga Tel. And Tel. Co)
Leesport (Commonwealth Tel.)	
Oley (The Conestoga Tel. And Tel. Co.)	

Frackville

Ashland	Minersville
Frackville	Pottsville
Girardville	Saint Clair
Mahanoy City	Shenandoah

Freeland

Freeland	Weatherly
Hazleton	White Haven
McAdoo	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Frenchville

Clearfield  
Frenchville  
Philipsburg

Snow Shoe  
Winburne

Galeton

Galeton

Girardville

Ashland  
Frackville  
Girardville

Mahanoy City  
Shenandoah

Glen Campbell

Barnesboro  
Cherry Tree

Glen Campbell

Glenmoore

Chester Springs  
Coatesville  
Dowingtown  
Eagle  
Exton  
Green Hills ( The Conestoga  
Tel & Tel. Co.)

Glenmoore  
Honey Brook  
Morgantown (the Conestoga Tel. & Tel. Co.)  
Parkesburg  
Pughtown  
West Chester

Glenwillard

Aliquippa  
Ambridge  
Glenwillard

Pitb. Subn. Zone 15  
Pitb. Subn. Zone 16

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Green Lane

Center Point	Quakertown
Collegeville	Schwenksville
Green Lane	Souderton
Harleysville	Sassamansville (The Conestoga Tel & Tel. Co)
Lansdale	
Pennsburg	
Perkasie	

Greensburg

Delmont (Windstream)	Latrobe
Greensburg	New Alexandria (Windstream)
Herminie	Youngwood
Jeannette	
Kecksburg (Citizens Tel. Co. of Kecksburg)	

Greenville

Greenville	Transfer (The Pymatuning Ind. Tel. Co.)
Sharpsville	
Sheakleyville (Windstream)	

Grove City

Blacktown (Embarq)	Mercer
Grove City	Wesley (Verizon North)
Harrisville (Embarq)	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Halifax

Dauphin  
Elizabethville (Commonwealth Tel.)  
Halifax

Harrisburg Zone 1  
Millersburg (Commonwealth Tel.)

Hamburg

Hamburg  
Kempton (Verizon North)

Leesport (Commonwealth Tel.)  
Reading

Hamlin

Hamlin  
Lake Ariel  
Moscow  
Newfoundland

Olyphant  
Scranton  
Wallenpaupack

Harleysville

Center Point  
Collegeville  
Green Lane  
Harleysville  
Lansdale  
Line Lexington

North Wales  
Perkasie  
Phila. Subn. Zone 30  
Schwenksville  
Souderton

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Harrisburg

Zone 1

Dauphin	Marysville (Embarq)
Halifax	Mechanicsburg
Harrisburg Zone 1	Middletown
Harrisburg Zone 2	Shellsville (Verizon North)
Hershey (Verizon North)	
Hummelstown	
Lewisberry (Commonwealth Tel.)	

Zone 2

Harrisburg Zone 1	Hummelstown
Harrisburg Zone 2	Middletown
Hershey (Verizon North)	

Hastings

Barnesboro	Hastings
Carrolltown	Patton

Hawley

Hawley	Newfoundland
Honesdale	Wallenpaupack
Lords Valley	

Hazelton

Conyngham - Drums (Commonwealth Tel.)	Nuremburg (Commonwealth Tel.)
Freeland	Weatherly
Hazelton	White Haven
McAddo	

Hallertown

Allentown	Hellertown
Bethlehem	Riegelsville
Catasauqua	Springtown
Easton	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Herminie

Greensburg	Jeannette
Herminie	Pitb. Subn. Zone 23

Hollidaysburg

Altoona	Hollidaysburg
Cresson	

Homer City

Black Lick	Homer City
Blairsville	Indiana

Honesdale

Beach Lake (Verizon North)	Pleasant Mount (The North-Eastern Pa. Tel. Co.)
Galilee (Verizon North)	South Canaan (The South Canaan Tel. Co.)
Hawley	Wallenpaupack
Honesdale	Waymart (The South Canaan Tel. Co.)
Lake Ariel	
Lords Valley	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Honey Brook

Coatesville	Honey Brook
Dowingtown	Morgantown (The Conestoga Tel & Tel Co.)
Glenmoore	Parkesburg
Green Hills (The Conestoga Tel & Tel Co.)	

Hookstown

Aliquippa	Hookstown
Beaver Falls	Midland
Chester, W. Va. (Verizon-W.VA)	Rochester
East Liverpool, O. (AMERITECH, O.)	Smiths Ferry

Houtzdale

Clearfield	Philipsburg
Houtzdale	
Osceola Mills	

Hummelstown

Harrisburg Zone 1	Palmyra
Harrisburg Zone 2	Shellsville (Verizon North)
Hershey (Verizon North)	
Hummelstown	
Middletown	

Huntingdon

Alexandria	McConnellstown (Embarq)
Huntingdon	Mount Union
Marklesburg (Embarq)	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Imperial

Imperial	Oakdale
McDonald	Pitb. Subn. Zone 14
Murdocksville (Armstrong)	Pitb. Subn. Zone 15

Indiana

Black Lick	Homer City
Blairsville	Indiana
Clymer	Marion Center
Elderton (Windstream)	Parkwood

Jeannette

Greensburg	Jeannette
Harrison City (Windstream)	Pitb. Subn. Zone 23
Herminie	

Jermyn

Carbondale	Jermyn
Chapman Lake (Verizon North)	Olyphant
	Scranton

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Jersey Shore

Avis	Williamsport
Jersey Shore	Woolrich
Lock Haven	
Oval (Pennsylvania Tel. Co.)	

Jim Thorpe

Jim Thorpe	Weatherly
Leighton	White Haven
Nesquehoning	

Kane

Kane	Mount Jewett
Ludlow	

Kemblesville

Avondale	Unionville
Kemblesville	West Grove
Kennett Square	Hockessin, DE. (Verizon-DE)
Landenburg	Newark, DE. (Verizon-DE)
Mendenhall	
Oxford	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Kennett Square

Avondale	Unionville
Coatesville	West Chester
Kemblesville	West Grove
Kennette Square	Westtown
Landenberg	Hockessin, DE (Verizon-DE)
Lenape	Wilmington, DE (Verizon-DE)
Mendenhall	
Mortonville	

Kingston

Center Moreland (Commonwealth Tel.)	Mountaintop
Dallas (Commonwealth Tel)	Nanticoke
Harveys Lake (Commonwealth Tel)	Pittston
Kingston	Plymouth
	Trucksville (Commonwealth Tel.)
	Wilkes-Barre
	Wyoming

Kulpmont

Ashland	Mount Carmel
Elysburg	Shamokin
Kulpmont	

Kutztown

Allentown	Kutztown
Fleetwood	Reading
Kempton (Verizon North)	Topton (The Conestoga Tel & Tel Co.)

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Lake Ariel

Hamlin	South Canaan (The South Canaan Tel. Co.)
Honesdale	Wallenpaupack
Lake Ariel	Waymart (The South Canaan Tel. Co)
Newfoundland	
Olyphant	
Scranton	

Lake Como

Lake Como

Lancaster

Intercourse (Frontier Communications of PA.)	Millersville
Lancaster	Mount Joy (Embarq)
Landisville	Mountville (Embarq)
Leola (Frontier Communications of PA.)	New Holland (Frontier Communications of PA)
Lititz (Denver & Ephrata Tel & Tel. Co.)	Quarryville (Commonwealth Tel.)
Manheim (Denver & Ephrata Tel & Tel. Co.)	Rawlinsville (Commonwealth Tel.)
	Strasburg

Landenberg

Avondale	West Grove
Kemblesville	Westtown
Kennett Square	Hockessin, DE (Verizon - DE)
Landenberg	Newark, DE (Verizon - DE)
Lenape	Wilmington, DE (Verizon - DE)
Mendenhall	
Oxford	
Unionville	
West Chester	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Landisville

Lancaster	Millersville
Landisville	Mount Joy (Embarq)
Lititz (Denver & Ephrata Tel. & Tel. Co)	Mountville (Embarq)
Manheim (Denver & Ephrata Tel. & Tel. Co)	Strasburg

Lansdale

Center Point	Line Lexington
Harleysville	North Wales
Lansdale	Souderton

Latrobe

Blairsville	Latrobe
Derry	Ligonier
Greensburg	New Alexandria (Windstream)
Kecksburg (Citizens Tel. Co. of Kecksburg)	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Lebanon

Annville	Myerstown (Verizon North)
Frystown (Verizon North)	Palmyra
Hershey (Verizon North)	Schaefferstown (Verizon North)
Jonestown (Verizon North)	
Lebanon	
Mt. Gretna	

Leeper

Clarion	Marienville
Leeper	

Lehighton

Jim Thorpe	Nesquehoning
Lehighton	Palmerton (Palmerton Tel. Co.)

Lenape

Avondale	Mortonville
Coatesville	Phila. Subn. Zone 10
Downingtown	Phila. Subn. Zone 28
Exton	Unionville
Kennett Square	West Chester
Landenberg	West Grove
Lenape	Westtown
Mendenhall	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Lewistown

Belleville (Embarq)  
Lewistown  
McVeytown  
Mifflintown (Embarq.)

Port Royal (Embarq.)  
Reedsville (Embarq.)

Ligonier

Latrobe  
Ligonier

Stahlstown (Laurel Highland Tel. Co.)

Line Lexington

Doylestown  
Dublin  
Harleysville  
Lansdale  
Line Lexington

North Wales  
Perkasie  
Phila. Subn. Zone 45  
Soderton

Lock Haven

Avis  
Beech Creek (Embarq.)  
Jersey Shore

Lock Haven  
Mill Hall (Embarq.)  
Woolrich

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Lords Valley

Bushkill	Mount Pocono
Cresco	Newfoundland
Hawley	Stroudsburg
Honesdale	Wallenpaupack
Lords Valley	

Lowellville

Bessemer	New Castle
Hubbard, O. (AMERITECH, O.)	North Lima, O. (AMERITECH, O.)
Lowellville	Youngstown, O. (AMERITECH, O)
Lowellville, O. (AMERITECH, O.)	

Ludlow

Kane	Ludlow
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Mahaffey

Mahaffey  
Curwensville

Mahanoy City

Frackville	Mahanoy City
Girardville	Shenandoah
Lakewood (Frontier Communications - Lakewood)	Tamaqua

Merchand

Marchand	Punxsutawney
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Marienville

Leeper	Marienville
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Marion Center

Indiana	Marion Center
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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Masontown

Fairchance  
Masontown  
McClellandtown

Point Marion  
Smithfield  
Uniontown

McAddo

Freeland  
Hazelton  
McAdoo

Tamaqua  
Weatherly

McClellandtown

Fairchance  
Masontown  
McClellandtown

Smithfield  
Uniontown

McDonald

Burgettstown  
Canonsburg  
Imperial  
McDonald

Midway (Windstream)  
Oakdale  
Pitb. Subn. Zone 13

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

McMurray

Canonsburg	Pitb. Subn. Zone 12
Finleyville	Pitb. Subn. Zone 13
McMurray	

McVeytown

Lewistown	McVeytown
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Mechanicsburg

Dillsburg (Verizon North)	Lewisberry (Commonwealth Tel.)
Harrisburg Zone 1	Mechanicsburg

Mendenhall

Avondale	West Chester
Kemblesville	West Grove
Kennett Square	Westtown
Landenberg	Hockessin, DE (Verizon - DE)
Lenape	Wilmington, DE (Verizon - DE)
Mendenhall	
Phila. Subn. Zone 10	
Unionville	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Mercer

Blacktown (Embarq)	Mercer
Fredonia (Windstream)	Sharon
Grove City	Sharpsville
	Wesley (Verizon North)

Middletown

Elizabethtown (Embarq)	Hershey (Verizon North)
Harrisburg Zone 1	Hummelstown
Harrisburg Zone 2	Middletown

Midland

Beaver Falls	Rochester
Hookstown	Smiths Ferry
Midland	

Millersville

Lancaster	Mountville (Embarq.)
Landisville	Strasburg
Millersville	

Millheim

Bellefonte	Spring Mills
Boalsburg	State College
Centre Hall	
Millheim	

Millville

Bloomsburg	Washingtonville
Millville	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Milton

Lewisburg (Buffalo Valley Tel.Co)	Northumberland
Mifflinburg (Buffalo Valley Tel. Co)	Sunbury
Milton	Washingtonville
	Watsonstown (Windstream)

Minersville

Frackville	Saint Clair
Minersville	Schuykill Haven
New Philadelphia	Tremont (Commonwealth Tel.)
Orwigsburg	
Pottsville	

Monessen

Belle Vernon	Fayette City
Charleroi	Monessen
Donora	Monongahela

Monongahela

Belle Vernon	Finleyville
Charleroi	Monessen
Donora	Monongahela
Elizabeth	

Moosic

Moosic	Taylor
Pittston	Wyoming
Scranton	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Morrisville

Ewing, N.J.	Phila. Subn. Zone 43
(Verizon- N.J.)	Phila. Subn. Zone 44
Morrisville	Trenton, N.J.
Newtown	(Verizon - N.J.)
Phila. Subn. Zone 42	Yardley

Mortonville

Avondale	Mortonville
Coatesville	Parkesburg
Downington	Unionville
Exton	West Chester
Kennett Square	West Grove
Lenape	Westtown

Moscow

Hamlin	Scranton
Moscow	Wallenpaupack
Newfoundland	

Mountaintop

Kingston	Nuangola (Commonwealth Tel.)
Mountaintop	Plymouth
Nanticoke	Wilkes-Barre

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Mount Carmel

Ashland  
Elysburg  
Kulpmont

Mount Carmel  
Shamokin

Mount Gretna

Annville  
Lebanon

Mount Gretna  
Palmyra

Mount Jewett

Bradford

Mount Jewett  
Kane

Mount Pleasant

Connellsville  
Greensburg  
Kecksburg (Citizens  
Tel. Co. of Kecksburg)

Mount Pleasant  
Scottdale  
Youngwood

Mount Pocono

Cresco  
Lords Valley  
Mount Pocono

Newfoundland  
Stroudsburg

Mount Union

Huntingdon  
McConnellstown (Embarq)

Mount Union

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Nanticoke

Kingston	Plymouth
Mountaintop	Wilkes-Barre
Nanticoke	
Nuangola (Commonwealth Tel.)	

Nazareth

Allentown	Catasauqua
Bath	Easton
Bethlehem	Nazareth

Nesquehoning

Jim Thorpe	Lehighton
Lansford (Windstream)	Nesquehoning

New Castle

Bessemer	Plain Grove (Embarq.)
Ellwood City	Princeton (Verizon North)
New Bedford (Verizon North)	Volant (Embarq.)
New Castle	Wampum
New Wilmington (Verizon North)	

New Florence

Bolivar	New Florence
Johnstown	Seward

Newfoundland

Cresco	Moscow
Hamlin	Mount Pocono
Hawley	Newfoundland
Lake Ariel	Wallenpaupack
Lords Valley	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

New Hope

Buckingham  
Carversville  
Doylestown  
Lambertville, N.J.  
(Verizon - N.J.)

New Hope  
Newtown  
Plumsteadville  
Wycombe  
Yardley

New Kensington

New Kensington  
Pitb. Subn. Zone 20

Springdale  
Tarentum

New Philadelphia

Minersville  
New Philadelphia  
Orwigsburg  
Pottsville

Saint Clair  
Schuylkill Haven  
Tamaqua

New Salem

Brownsville  
New Salem

Republic  
Uniontown

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Newtown

Newton  
Phila. Subn. Zone 40  
Phila. Subn. Zone 43

Wycombe  
Yardley

Northampton

Allentown  
Bath  
Bethlehem  
Catasauqua

Ironton (Ironton Tel. Co.)  
Northampton  
Slatington

Northumberland

Danville  
Milton

Northumberland  
Sunbury

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

North Wales

Center Point	North Wales
Harleysville	Phila. Subn. Zone 30
Lansdale	Phila. Subn. Zone 33
Line Lexington	Souderton

Numidia

Bloomsburg	Elysburg
Catawissa	Numidia

Oakdale

Imperial	Pitb. Subn. Zone 13
McDonald	Pitb. Subn. Zone 14
Oakdale	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Olyphant

Carbondale	Lake Ariel
Chapman Lake (Verizon North)	Olyphant
Hamlin	Scranton
Jermyn	Taylor

Orwigsburg

Auburn (Verizon North)	Orwigsburg
Minersville	Pottsville
New Philadelphia	Saint Clair
	Schuylkill Haven

Osceola Mills

Clearfield	Philipsburg
Houtzdale	
Osceola Mills	

Oxford

Avondale	Landenberg
Kemblesville	Oxford
Kirkwood (Commonwealth Tel.)	West Grove

Palmyra

Annville	Lebanon
Harrisburg Zone 1	Mount Gretna
Hershey (Verizon North)	Palmyra
Hummelstown	

Paris

Burgettstown	Weirton, Wa. Va. (Verizon - W. Va.)
Paris	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Parkesburg

Atglen (Commonwealth Tel.)	Glenmoore
Coatesville	Honey Brook
Gap (Commonwealth Tel.)	Mortonville
	Parkesburg
	West Grove

Parkwood

Indiana	Parkwood
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Patton

Altoona	Hastings
Barnesboro	Patton
Carrolltown	

Pennsburg

(The Conestoga Tel Tel. & Tel. Co.)	Quakertown
Green Lane	Sassamansville (The Conestoga Tel. & Tel. Co.)
Pennsburg	Souderton
Perkasie	

Perkasie

Bedminster	Pennsburg
Doylestown	Perkasie
Dublin	Plumsteadville
Green Lane	Quakertown
Harleysville	Schwenksville
Lansdale	Souderton
Line Lexington	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Perryopolis

Belle Vernon  
Dawson

Fayette City  
Perryopolis  
Uniontown

Philadelphia Exchanges

Philadelphia Zone 1	Phil. Zone 1, Phil. Zone 2, Phil. Zone 3, Phil. Zone 4
Philadelphia Zone 2	Phil. Zone 1, Phil. Zone 2, Phil. Zone 3, Phil. Zone 4, Phil. Sub. Zone 14, Phil. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone 24.
Philadelphia Zone 3	Phil. Zone 1, Phil. Zone 2, Phil. Zone 3, Phil. Zone 4, Phil. Sub. Zone 23, Phil. Sub. Zone 31, Phil. Sub. Zone 32, Phil. Sub. Zone 34
Philadelphia Zone 4	Phil. Zone 1, Phil. Zone 2, Phil. Zone 3, Phil. Zone 4, Phil. Sub. Zone 34, Phil. Sub. Zone 37, Phil. Sub. Zone 40, Phil. Sub. Zone 41
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon- De), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon-DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, De (Verizon-DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby(Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall - Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park, Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Feasterville-Churchville (Phil. Suburban  
Zone 40)

Bethayres-Hungtondon, Eddington-Cornwells  
Heights, Feasterville-Churchville, Hatboro,  
Langhorne, Newtown, Phila. Zone 4, Warrington,  
Willow Grove, Wycombe

Eddington-Cornwells Heights (Phil. Suburban  
Zone 41)

Bristol, Eddington-Cornwells Heights, Feasterville-  
Churchville, Langhorne, Levittown, Morrisville,  
Phila. Zone 4, Yardley

Bristol (Phil. Suburban Zone 42)

Bristol, Eddington-Cornwells Heights, Langhorne,  
Levittown, Morrisville, Yardley

Langhorne (Phil. Suburban Zone 43)

Bristol, Eddington-Cornwells Heights, Feasterville-  
Churchville, Langhorne, Levittown, Morrisville,  
Newtown, Yardley

Levittown (Phil. Suburban Zone 44)

Bristol, Langhorne, Levittown, Morrisville,  
Newtown, Yardley

Warrington (Phil. Suburban Zone 45)

Ambler, Bethayres-Huntington, Buckingham,  
Doylestown, Feasterville-Churchville, Hatboro, Line  
Lexington, Warrington, Willow Grove, Wycombe

Philipsburg

Clearfield  
Frenchville  
Houtzdale

Osceola Mills  
Philipsburg  
Winburne

Phoenixville

Chester Springs  
Collegeville  
Eagle

Phila. Subn. Zone 29  
Phoenixville  
Pughtown

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Phila. Subn. Zone 28

Royersford

SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Pittsburgh Exchange Area

Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Pittsburgh

Bellevue, Braddock, Carrick, Crafton, East Liberty,  
Homestead, Millvale, Pittsburgh

Pittsburgh Suburban Exchange Area

Bethel Park (Pitt. Sub.12)

Bethel Park, Bridgeville, Carrick, Finleyville,  
McMurray, Pleasant Hills

Bridgeville (Pitt. Sub. 13)

Bethel Park, Bridgeville, Canonsburg, Carnegie,  
Carrick, McDonald, McMurray, Oakdale

Carnegie (Pitt. Sub.14)

Bridgeville, Carnegie, Carrick, Coraopolis, Crafton,  
Imperial, Oakdale

Coraopolis (Pitt. Sub. 15)

Coraopolis, Carnegie, Sewickley, Bellevue, West  
View, Crafton, McKees Rocks, Ambridge,  
Glenwillard, Imperial

Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)

East Liberty, Fox Chapel, Glenshaw, Millvale,  
Oakmont, Springdale

Glenshaw (Pitt. Sub. 18)

Fox Chapel, Glenshaw, Millvale, Perrysville

Irwin (Pitt. Sub. 23)

Irwin, McKees Rocks, Monroeville, Greensburg,  
Harrison City (Windstream), Hermine, Jeannette

McKeesport (Pitt. Sub. 10)

McKeesport, Pleasant Hills, Bethel Park,  
Monroeville, Irwin, Clairton, Elizabeth, Homestead

Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)

Braddock, Export, Harrison City, Irwin, McKeesport,  
Monroeville, Penn Hills

Oakmont (Pitt. Sub.20)

East Liberty, Fox Chapel, Millvale, New Kensington,  
Oakmont, Penn Hills, Springdale, Tarentum

Penn Hills (Pitt. Sub 21)

Braddock, Export, Monroeville, Oakmont Penn Hills

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

Pittston

Harding (Commonwealth Tel.)	Scranton
Kingston	Taylor
Moosic	Wilkes-Barre
Pittston	Wyoming

Plumsteadville

Bedminster	Line Lexington
Buckingham	New Hope
Carversville	Perkasie
Doylestown	Plumsteadville
Dublin	Quakertown
Ferndale (Commonwealth Tel.)	

Plymouth

Kingston	Plymouth
Mountaintop	Wilkes-Barre
Nanticoke	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Point Marion

Cheat Lake (Verizon - W. Va.)	Morgantown, W. Va. (Verizon - W. Va.)
Fairchance	Smithfield
Masontown	Uniontown
Point Marion	

Portage

Cresson	Portage
Ebensburg	Southfork
Johnstown	

Port Allegany

Eldred	Roulette
Port Allegany	Smethport

Pottstown

Boyertown (The Conestoga Tel. & Tel. Co.)	Pughtown
Collegeville	Royersford
Douglassville (The Conestoga Tel & Tel. Co.)	Sassamansville (The Conestoga Tel. & Tel. Co.)
Phoenixville	Schwenksville
Pottstown	

Pottsville

Auburn (Verizon North)	New Philadelphia
Frackville	Orwigsburg
Friedensburg	Pottsville
Minersville	Saint Clair
	Schuylkill Haven
	Tamaqua

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Pughtown

Chester Springs  
Dowingtown  
Eagle  
Exton  
Glenmoore  
Green Hills (The Conestoga  
Tel & Tel. Co)

Morgantown (The Conestoga Tel. & Tel. Co.)  
Phoenixville  
Pottstown  
Pughtown  
Royersford

Punxsutawney

Big Run  
Marchand

Punxsutawney

Quakertown

Bedminster  
Dublin  
Ferndale (Commonwealth Tel.)  
Green Lane  
Pennsburg

Perkasie  
Plumsteadville  
Quakertown  
Souderton  
Springtown

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Reading

Adamstown (Denver & Ephrata Tel. & Tel. Co.)	Oley (The Conestoga Tel. & Tel. Co.)
Bernville (Verizon North)	Reading
Birdsboro (The Conestoga Tel. & Tel. Co.)	Robesonia (Verizon North)
Fleetwood	Topton (The Conestoga Tel & Tel. Co.)
Green Hills (The Conestoga Tel. & Tel. Co.)	Womelsdorf (Verizon North)
Hamburg	Yellow House (The Conestoga Tel. & Tel. Co.)
Kutztown	
Leesport (Commonwealth Tel.)	
Morgantown (The Conestoga Tel & Tel Co.)	

Renovo

Renovo

Republic

Brownsville	Republic
New Salem	Uniontown

Rew

Bradford	Limestone, N.Y. (Verizon - N.Y.)
Duke Center (Armstrong North)	Rew
Eldred	Smethport

Reynoldsville

DuBois	Sykesville
Reynoldsville	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Riegelsville

Allentown  
Bethlehem  
Catasauqua  
Easton  
Ferndale (Commonwealth Tel.)  
Hellertown

Milford, N.J. (Verizon - N.J.)  
Phillipsburg, N.J. (Verizon - N.J.)  
Riegelsville  
Springtown  
Upper Black Eddy

Rochester

Aliquippa  
Ambridge  
Baden  
Beaver Falls

Hookstown  
Midland  
Rochester

Roulette

Coudersport  
Port Allegany

Roulette

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Royersford

Center Point	Phoenixville
Chester Springs	Pottstown
Collegeville	Pughtown
Eagle	Royersford
Phila. Subn. Zone 29	Schwenksville
Phila. Subn. Zone 30	

Russell

Russell	Warren
Sugar Grove	Youngsville

Saint Clair

Frackville	Pottsville
Minersville	Saint Clair
New Philadelphia	Schuylkill Haven
Orwigsburg	

Saxton

Hopewell (Embarq.)	Saxton
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Schuylkill Haven

Auburn (Verizon North)	New Philadelphia
Friedensburg (Verizon North)	Orwigsburg
Minersville	Pottsville
	Saint Clair
	Schuylkill Haven

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Schwenksville

Center Point	Pottstown
Collegeville	Royersford
Green Lane	Sassamansville (The Conestoga Tel. & Tel. Co.)
Harleysville	Schwenksville
Lansdale	Souderton
Perkasie	
Phila. Subn. Zone 30	

Scottdale

Connellsville	Mount Pleasant
Dawson	Scottdale

Scranton

Clarks Summit (Commonwealth Tel.)	Lake Winola (Commonwealth Tel.)
Dalton (Commonwealth Tel.)	Moosic
Factoryville (Commonwealth Tel.)	Moscow
Hamlin	Olyphant
Jermyn	Pittston
Lake Ariel	Scranton
	Taylor
	Wyoming

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Shamokin

Elysburg  
Kulpmont  
Mount Carmel  
Shamokin  
Sunbury

Trevorton (TDS - Mahanoy and Mahantango Tel. Co)

Sharon

Mercer  
Sharon, O. (AMERITECH, O.)  
Sharon, Pa.

Sharpsville  
Transfer (The Pymatuning Ind. Tel. Co.)  
West Middlesex

Sharpsville

Greenville  
Mercer  
Sharon, O. (AMERITECH, O.)  
Sharon, Pa.

Sharpsville  
Transfer (The Pymatuning Ind. Tel. Co.)  
West Middlesex

Shenandoah

Ashland  
Frackville  
Girardsville  
Mahanoy City

Ringtown (Commonwealth Tel.)  
Shenandoah

Slatington

Allentown  
Bath  
Bethlehem  
Catasauqua  
Ironton (Ironton Tel. Co.)

New Tripoli (Verizon North)  
Northampton  
Slatington

Smethport

Bradford  
Eldred  
Port Allegany

Rew  
Smethport

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Smithfield

Fairchance	Point Marion
Masontown	Smithfield
McClellandtown	Uniontown

Smiths Ferry

Chester, W. Va. (Verizon - W. Va.)	Hookstown
East Liverpool, O (AMERITECH, O.)	Midland
	Rochester
	Smiths Ferry

Smock

Brownsville	Uniontown
Smock	

Snow Shoe

Bellefonte	Snow Shoe
Frenchville	

Souderton

Center Point	Line Lexington
Collegeville	North Wales
Doylestown	Pennsburg
Dublin	Perkasie
Green Lane	Quakertown
Harleysville	Schwenksville
Lansdale	Souderton

Springdale

New Kensington	Springdale
Pitb. Subn. Zone 19	Tarentum
Pitb. Subn. Zone 20	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Spring Mills

Bellefonte  
Boalsburg  
Centre Hall

Millheim  
Spring Mills  
State College

Springtown

Allentown  
Bethlehem  
Catasauqua  
Easton  
Ferndale (Commonwealth Tel.)  
Hellertown

Milford, N.J. (Verizon - N.J.)  
Quakertown  
Riegelsville  
Springtown  
Upper Black Eddy

State College

Bellefonte  
Boalsburg  
Centre Hall  
Port Matilda (Windstream)

Spring Mills  
State College

Strasburg

Gap (Commonwealth Tel)  
Intercourse (Frontier Comm. Of PA.)  
Lancaster  
Landisville  
Millersville

Quarryville (Commonwealth Tel.)  
Rawlinsville (Commonwealth Tel.)  
Strasburg

Stroudsburg

Bushkill  
Cresco  
Lords Valley  
Mount Pocono  
Saylorsburg (Commonwealth Tel.)

Stroudsburg  
Stroudsburg, N.J.  
(Verizon - N.J.)

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Sugar Grove

Russell  
Sugar Grove

Warren  
Youngsville

Sunbury

Danville  
Elysburg  
Milton  
Northumberland

Selinsgrove (Verizon North)  
Shamokin  
Sanbury

Sykesville

DuBois  
Luthersburg (Windstream)

Reynoldsville  
Sykesville

Tamaqua

Lakewood (Frontier Comm. - Lakewood)  
Lansford (Windstream)  
Mahanoy City

McAdoo  
New Philadelphia  
Pottsville  
Tamaqua

Tarentum

New Kensington  
Pitb. Subn. Zone 20

Springdale  
Tarentum

Taylor

Moosic  
Olyphant  
Pittston

Scranton  
Taylor  
Wyoming

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Tidioute

Endeavor  
Tidioute

Tionesta  
Warren

Tionesta

Endeavor  
Tidioute

Tionesta

Tyrone

Altoona  
Bellwood  
Tyrone

Warriors Mark (Windstream)

Ulysses

Coudersport

Ulysses

Uniontown

Brownsville  
Connellsville  
Fairchance  
Farmington  
Masontown  
McClellandtown

New Salem  
Point Marion  
Republic  
Smithfield  
Smock  
Uniontown

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Unionville

Avondale	Mendenhall
Coatesville	Mortonville
Kemblesville	Unionville
Kennett Square	West Chester
Landenberg	West Grove
Lenape	Westtown

Upper Black Eddy

Easton	Riegelsville
Ferndale (Commonwealth Tel.)	Springtown
Frenchtown, N.J. Uhlerstown (Commonwealth Tel.)	Upper Black Eddy
(Verizon - N.J.)	
Milford, N.J.	
(Verizon - N.J.)	

Wallenpaupack

Hamlin	Lords Valley
Hawley	Moscow
Honesdale	Newfoundland
Lake Ariel	Wallenpaupack

Wampum

Beaver Falls	New Castle
Ellwood City	Wampum

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Warren

Russell	Tidioute
Sheffield (Windstream)	Warren
Sugar Grove	Youngsville

Washington

Avella	McMurray
Buffalo (Verizon North)	Taylorstown (Verizon North)
Canonsburg	Washington
Claysville	West Alexander
Hickory (Hickory Tel. Co.)	

Washingtonville

Bloomsburg	Turbotville (Windstream)
Danville	Washingtonville
Millville	
Milton	

Weatherly

Freeland	McAdoo
Hazelton	Weatherly
Jim Thorpe	White Haven

West Alexander

Claysville	West Alexander
Washington	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

West Chester

Dowington  
Exton  
Lenape  
Mendenhall

Mortonville  
Phila. Subn. Zone 28  
West Chester  
Westtown

West Grove

Avondale  
Coatesville  
Kemblesville  
Kennett Square  
Landenberg  
Lenape  
Mendenhall  
Mortonville

Oxford  
Parkesburg  
Unionville  
West Chester  
West Grove  
Westtown  
Hockessin, DE (Verizon - DE)

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

West Middlesex

Sharon  
Sharon, O. (AMERITECH)

Sharpsville  
West Middlesex

West Newton

Belle Vernon  
West Newton

Yukon (Yukon-Waltz Tel. Co.)

Westtown

Lenape  
Phila. Subn. Zone 10  
Mendenhall

West Chester  
Westtown

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

White Haven

Freeland  
Hazelton  
Jim Thorpe

Weatherly  
White Haven

Wilkes-Barre

Center Moreland  
(Commonwealth Tel.)  
Dallas (Commonwealth Tel.)  
Harveys Lake (Commonwealth Tel.)  
Kingston  
Mountaintop  
Nanticoke

Nuangola (Commonwealth Tel.)  
Pittston  
Plymouth  
Trucksville (Commonwealth Tel.)  
Wilkes-Barre  
Wyoming

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Williamsport

Jersey Shore  
Loyalsock (Verizon North)  
Oval (Pennsylvania Tel. Co.)

Trout Run (Verizon North)  
Williamsport

Winburne

Clearfield  
Frenchville

Philipsburg  
Winburne

Woolrich

Avis  
Jersey Shore

Lock Haven  
Woolrich

Wycombe

Buckingham  
Doylestown  
New Hope  
Newtown

Phila. Subn. Zone 40  
Phila. Subn. Zone 45  
Wycombe

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Wyoming

Kingston	Taylor
Moosic	Wilkes-Barre
Pittston	Wyoming
Scranton	

Yardley

Ewing, N.J. (Verizon - N.J.)	Phila. Subn. Zone 43
Morrisville	Phila. Subn. Zone 44
New Hope	Trenton, N.J. (Verizon - N.J.)
Newtown	Wycombe
Phila. Subn. Zone 42	Yardley

Youngsville

Russell	Warren
Sugar Grove	Youngsville

Youngwood

Greensburg	Youngwood
Mount Pleasant	

Zelienople

Beaver Falls	Evans City (Embarq.)
Criders Corners (North Pittsburg Tel. Co.)	Zelienople
Ellwood City	

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North Inc.

4.2.1 Rate Group Classifications

<u>Exchange Area</u>	<u>Rate Group Individual</u>
Airville	4
Auburn	4
Avonmore	4
Beach Lake	4
Beaverdale	4
Beaver Springs	4
Berlin	4
Bernville	4
Boswell	4
Brookside	4
Brogue	4
Buffalo	4
Cambridge Springs	4
Central City	4
Chapman Lake	4
Clintonville	4
Confluence	4

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd).

4.2.1 Rate Group Classifications (Cont'd)

<u>Exchange Area</u>	<u>Rate Group Individual</u>
Cooperstown	4
Corry	4
Davidsville	4
Delta	4
Dillsburg	4
Dingman Ferry	4
Dover	4
East Berlin	4
Edinboro	4
Elkland	4
Emmaus	4
Erie	3
Fairview	4
Fawn Grove	4
Franklin	4
Friedenburg	4

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.1 Rate Group Classifications (Cont'd)

<u>Exchange Area</u>	<u>Rate Group Individual</u>
Fairview	4
Fawn Grove	4
Franklin	4
Frystown	4
Galilee	4
Girard	4
Glen Rock	4
Grand Valley	4
Harrison Valley	4
Hershey	3
Hooversville	4
Johnstown	3
Jonestown	4
Kempton	4
Knoxville	4

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**SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)****4.2 Verizon North (Cont'd)****4.2.1 Rate Group Classifications (Cont'd)**

<u>Exchange Area</u>	<u>Rate Group Individual</u>
Loyalsock	4
Lincolnton	4
Loganville	4
Manchester	4
Mantzville	4
Matamoras	4
McKean	4
McKeansburg	4
Myerstown	4
Robesonia	4
Middleburg	4
Milford	4
Mount Pleasant Mills	4
NantyGlo	4
New Bedford	4
New Smithville	4
New Tripoli	4

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.1 Rate Group Classifications (Cont'd)

<u>Exchange Area</u>	<u>Rate Group Individual</u>
New Wilmington	4
North East	4
Oil City	4
Pine Grove	4
Pleasantville	4
Princeton	4
Red Lion	4
Rockwood/Seven Springs	4
Sabinsville	4
Salisbury	4
Saltsburg	4
Sayre	4
Schaefferstown	4
Selinsgrove	4
Seward	4
Shellsville	4
Shohola	4
Somerset	4

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.1 Rate Group Classifications (Cont'd)

<u>Exchange Area</u>	<u>Rate Group Individual</u>
South Fork	4
Spartansburg	4
Spring Grove/Jefferson	4
Stewartstown	4
Stoystown	4
Taylorstown	4
Titusville	4
Trout Run	4
Union City	4
Vandergrift	4
Waterford	4
Wattsburg	4
Wellersburg/Meyersdale	4
Wesley	4
Westfield	4
Windber	4
Womelsdorf	4
Wrightsville	4
York	3

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.2 Local Calling Areas

Originating Exchange	Local Calling Area
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meysersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury

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## SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnson
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon-Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Millford/Log Tavern, Montague, NJ (Embarq)
East Berlin	Dover, Hanover (Embarq), New Oxford (Embarq), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.)
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Serve to NXX 692 and 941 only), Cardiff, Md. (Verizon-Md)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven

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## SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon-NY), Honesdale, Narrrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (Embarq), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnville	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddlebackville, NY (Verizon-NY), Milford/Log Tavern, Montague (Embarq), Port Jervis, NY (Verizon-NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddlebackville, NY (Verizon-NY), Dingman's Ferry, Matamoras, Montague, NJ (Embarq), Port Jervis, NY (Verizon - NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington

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## SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
New Wilmington	New Bedford, New Castle, Sharon, Volant (Embarq)
North East	Erie, South Ripley, NY (Verizon-NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (Embarq), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, MD (Verizon-Md)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon - NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove - Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon - NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaversdale, Johnstown
Spartansburg	Corry, Lincolville, Titusville, Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson, Yrok
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.2 Verizon North (Cont'd)

4.2.2 Local Calling Areas (Cont'd)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon - Md.), Meyersdale, Hyndman (Embarq)
Wesley	Clintonville, Harrisville (Embarq), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Berville, Myerstown, Robensonia, Schaeffersown, Reading
Wrightsville	Red Lion, York, Columbia (Embarq)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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Mountain Communications, LLC

Telephone - Pa. P.U.C. No. 2  
Section 4 - Local Exchange Calling Zones  
Original Sheet No. 98

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.3 Service Area Maps

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5 and 6.

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling area.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	4	5	5	5	6	5	6	5	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	4	5	5	5	6	5					
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	5	5	5					
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	5	5	5					
Zone 14	2	1	2	1	F	1	2	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5				
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	3	4	4	4	4	4					
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	3	4	4	4				
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5				
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3				
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4					

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4						
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5					
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5					
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5				
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4					
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4				
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3				
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3			
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2				
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	F	F	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 1	4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4	
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3	3

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Buckingham																												1
Center Point															1	1												
Chester Springs													1															
Collegeville														1	1	1												
Dowlingtown													1															
Doylestown																												F
Eagle													1															
Exton													1															
Harleysville															1													
Holly Oak, DE	1	1																										

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SECTION 4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.4 Measured Metropolitan Use (Philadelphia)

4.4.1 Charges Applicable to Dial Station-to-Station Messages

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
West Chester	1												1																
Westtown	1												1																
Wilmington, Del.	1																												
Wycombe																							1						1
Yardley																									1	F7 77	F		

NOTE: Where "F" or "A" is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Vahu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

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